



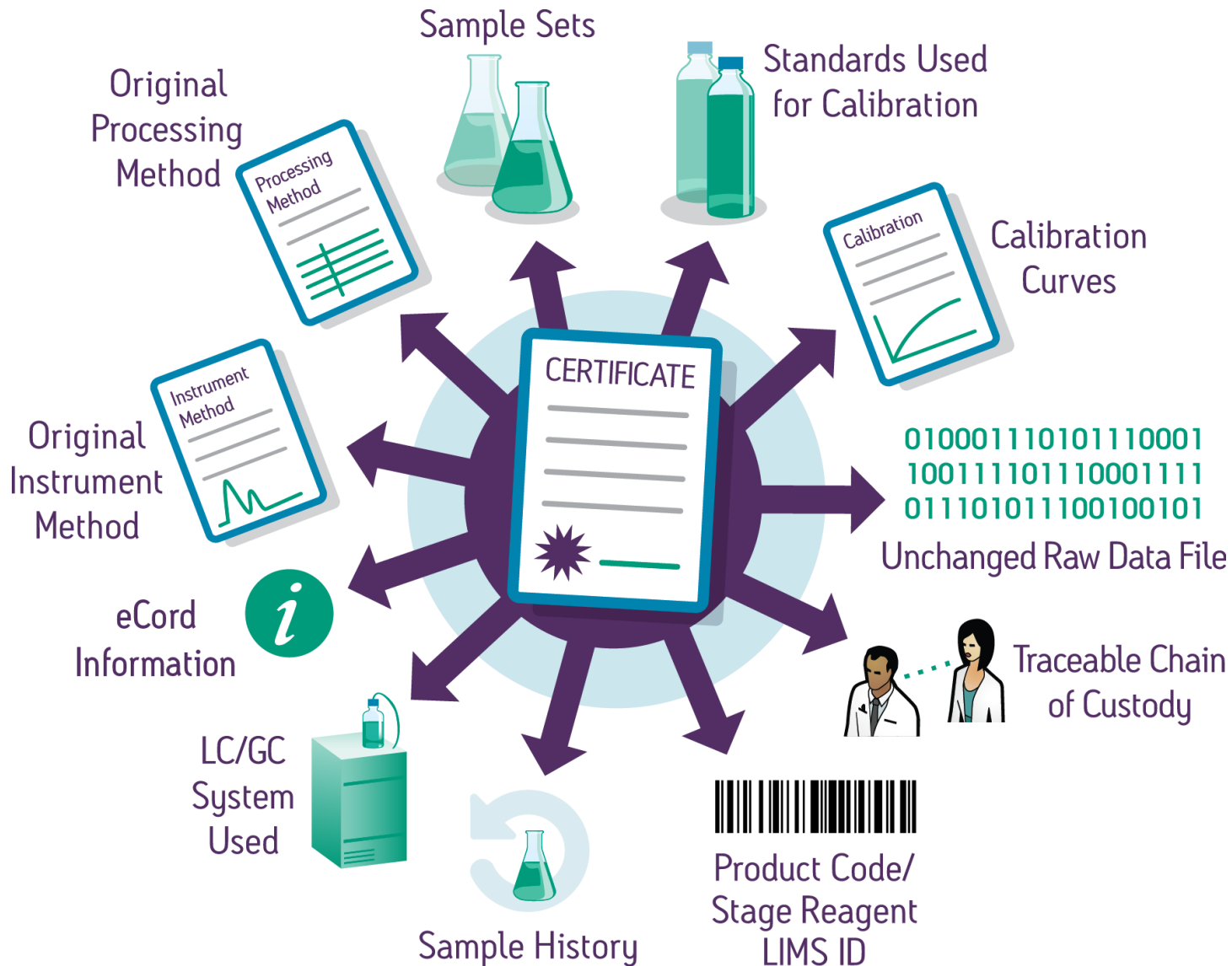
Empower 3 Electronic Data Review

Christo Frylinck
Microsep
Waters Division

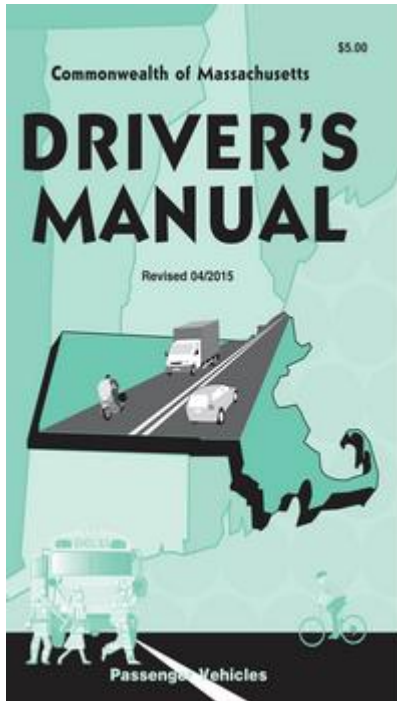
Disclaimer

- This presentation is for informational purposes only and should not be taken as advice regarding any particular course of action to be followed.
- Waters does not make any representations or warranties, express or implied, to any party, regarding use of the information contained in this presentation to make decisions regarding the implementation and maintenance of effective quality control systems and quality assurance testing programs, including but not limited to the applicable Good Manufacturing Regulations that apply to the manufacture of regulated products.

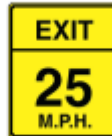
Empower Traceability



Ensuring Adherence to Rules



Never drive faster than the **posted speed limit**. Sample speed limit signs appear on the next page. All speed limits are based on ideal driving conditions. If conditions are hazardous, you must drive slower.



- What makes me drive slower/safer?
- Technical Controls
- Intense “Highway Review” procedure

- **Data may only be excluded** where it can be demonstrated through sound science **that the data is anomalous or non representative.**
- **Justification should be documented**
- **Should be retained**
- **Available for review**

Key Topics of Part 11 and Annex 11

■ Secure Records

- Back up, archive, records retention policy of ALL data and meta data
- Easy retrieval of e-records and Human Readable copies
- Controlled access with unique username and password
- Secure computer generated audit trails for any changes to data

■ Applications that work

- Validation
- Training

■ Electronic Signatures

- Non repudiation of signature (if using)

Why has the FDA cited use of actual samples during “system suitability” or test, prep, or equilibration runs in warning letters?

- Not consistent with CGMP
- Disguising testing into compliance.
- If an actual sample is to be used for system suitability testing,
 - properly characterized secondary standard,
 - written procedures
 - the sample should be from a different batch
 - All data should be included in the record

FDA Draft Data Integrity Guidance:

Rejection of Data & Repeat Data Processing

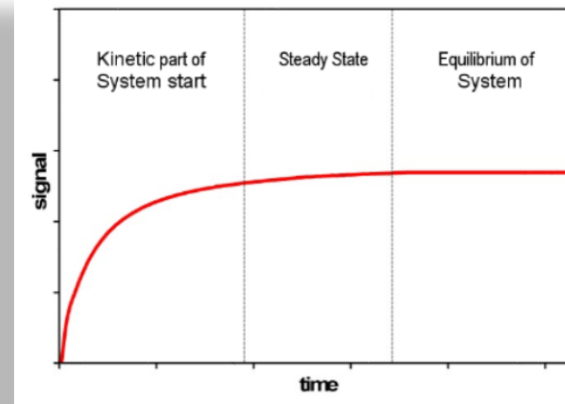
Is it acceptable to only save the final results from reprocessed laboratory chromatography?

- No
 - *If chromatography is reprocessed, written procedures must be established and followed*
 - ***All results retained for review***
- *FDA requires complete data in laboratory records, which includes raw data, graphs, charts, and spectra from laboratory instruments*

Acquiring Samples SOP

■ **Test Injections:** System Readiness checks

- Define 'WHAT' they are:
 - Never Samples
 - Possibly a standard
 - An independent solution which mimics real samples
- Define 'HOW' they will be used:
 - Never delete them
 - How is it assessed visual check, calculations performed, reported or not
 - How do you proceed when it doesn't meet the criteria
- Define 'WHEN' they will be performed:
 - Every run, when runs are not successive
 - As part of the sample set, as individual injections



■ **System Suitability:** As part of the Sample Set/Result Set

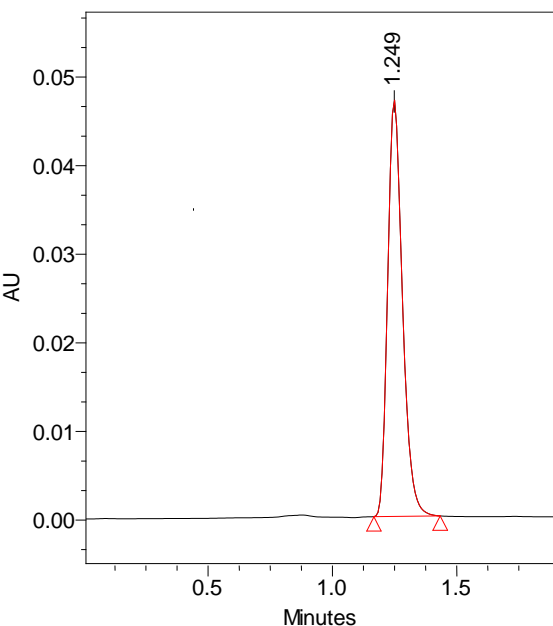
- If System Suitability fails... or “just” passes define the next steps
 - should you continue the run, repeat from the beginning with justification

Processing Results SOP Suggestions

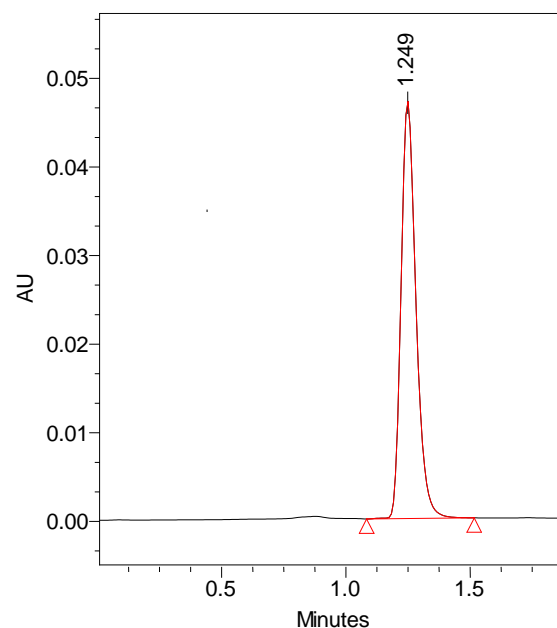
- **Make life simple: always process in Result Sets**
 - Keeps all results together with common identifier
 - Can't substitute or skip over individual results
 - Enforces same processing parameters
 - CAN include manual integration
 - Adds manual result into Result Set for traceability
 - Seeing both versions helps justification

- **Policies:**
 - **Hide “amount” fields in Review while adapting integration parameters**
 - **Prevent Calibration/Quantitation in Review**
 - **Prevent saving results from Review**

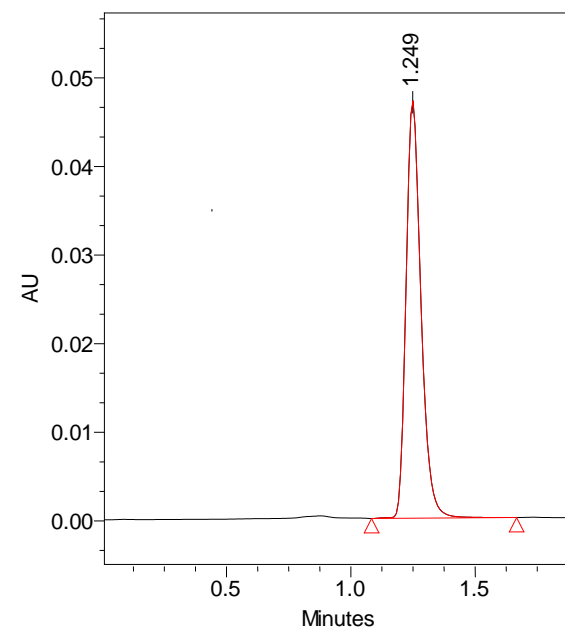
The history of integration is important



**Version 1
Fail Criteria**



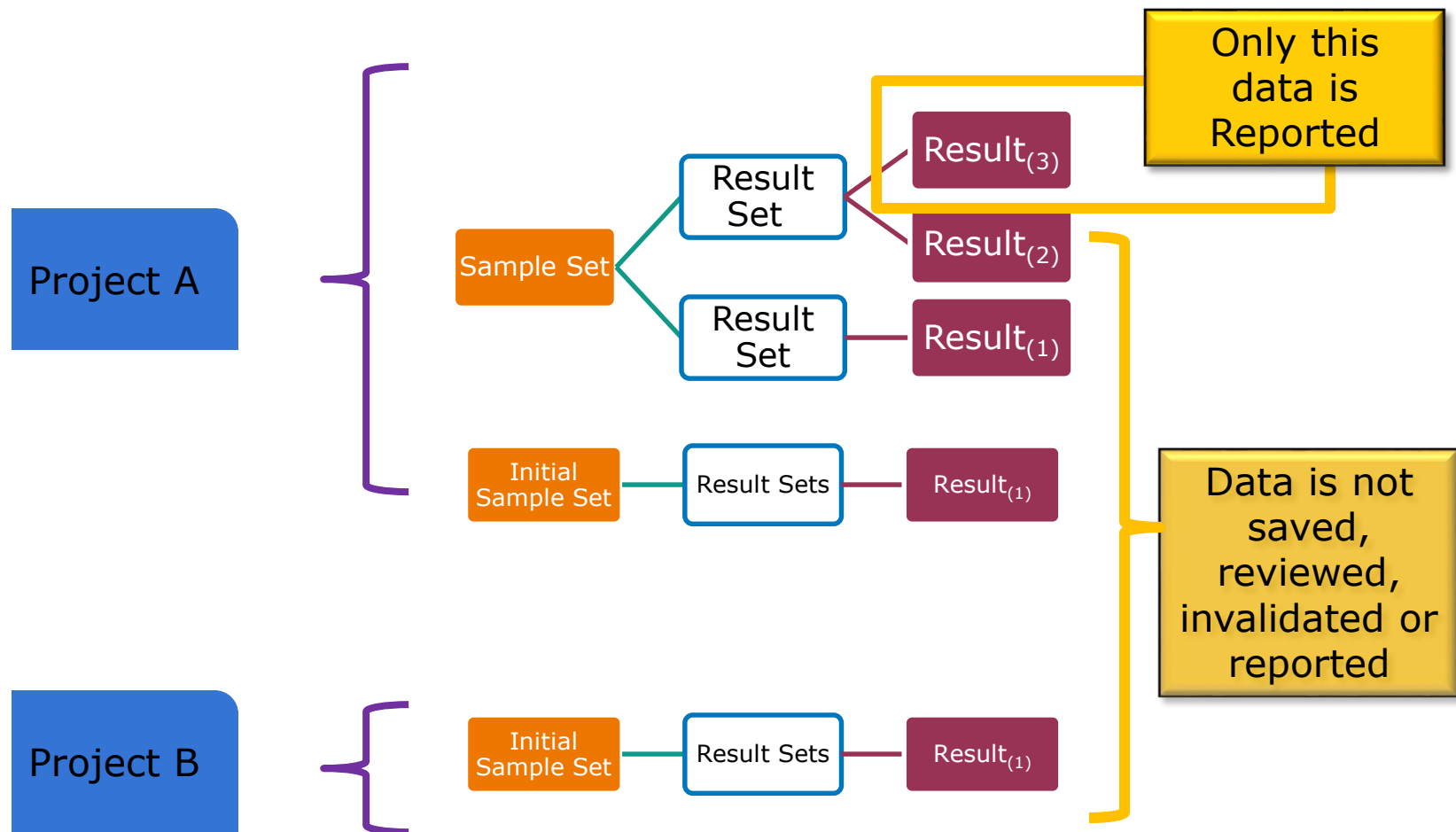
**Version 2
Fail Criteria**



**Version 3
Pass Criteria**

All the data..... Is it complete?

Orphan Data

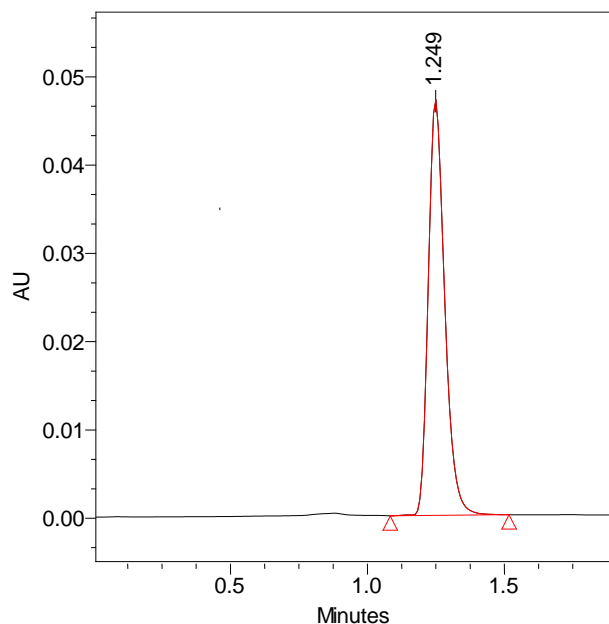


- Technical controls (project access and project creation) are important, other technical controls may not exist

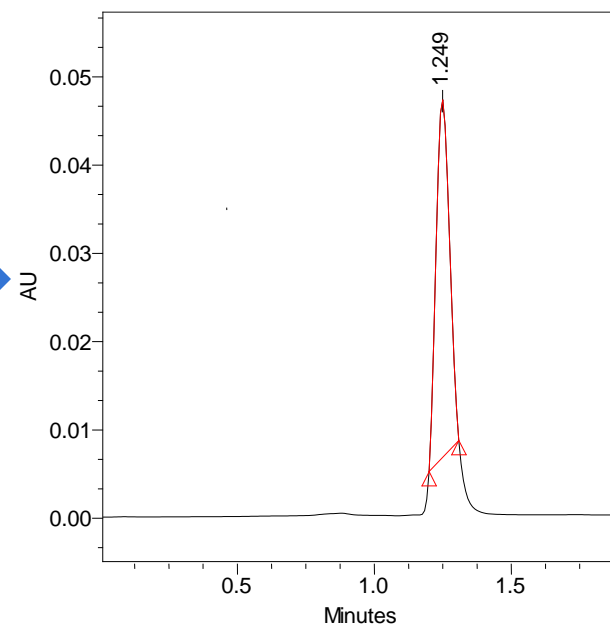
Orphan Data

- Data not included in final reports
- Documented scientific reasons for its invalidation
- Minimizing any failed tests or results that require repeat analysis reduces the amount of orphan data to be reviewed and addressed
- Root causes of failed tests may include:
 - Poorly developed or validated analytical methods
 - Inconsistent column separation performance
 - Sample, standard, reagent or mobile phase preparation errors
 - Instrument failures
 - Analyst error

How do I know what to review?



**Version 1:
Fail Criteria**

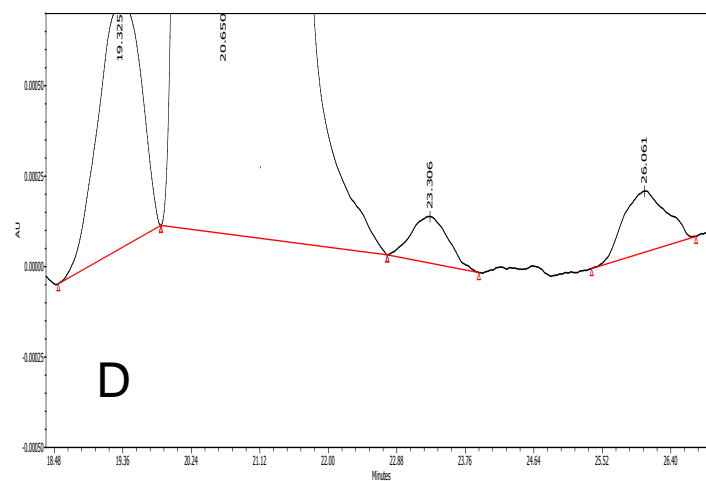
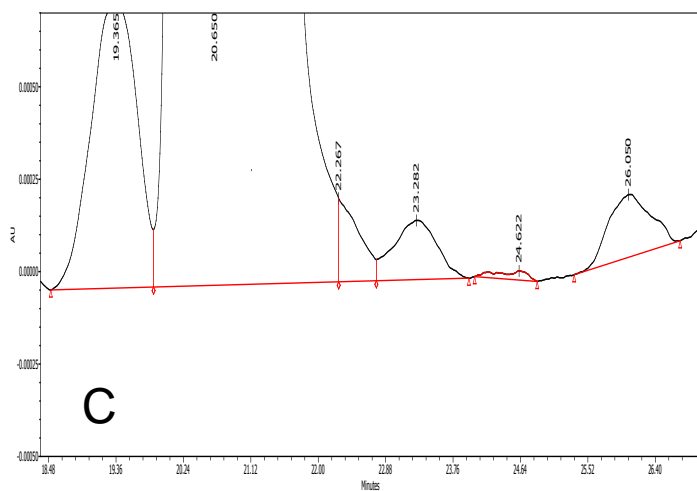
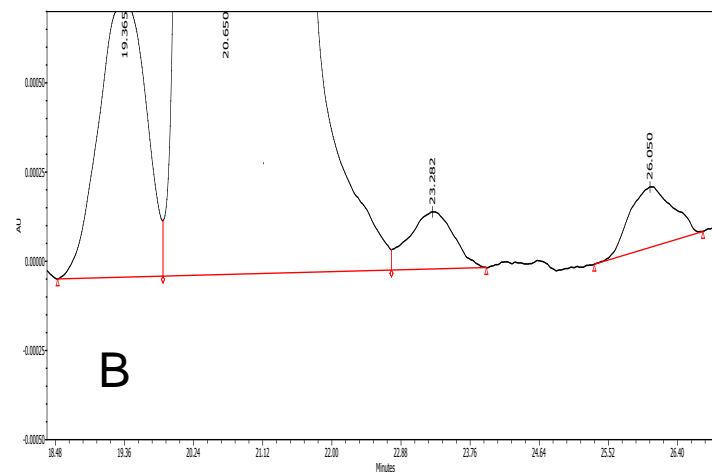
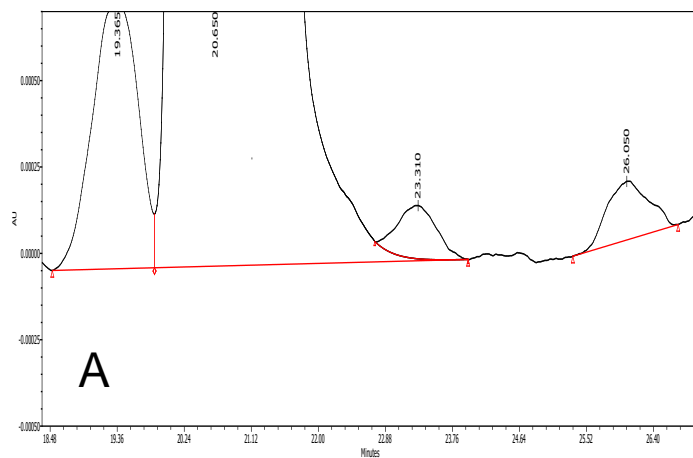


**Version 36:
Pass Criteria**

Filter By:

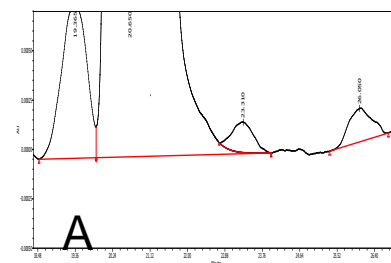
	Sample Sets	Injections	Channels	Methods	Result Sets	Results	Peaks	Fractions	Sign Offs	Curves	View
	SampleName	Vial	Injection	Sample Type	Processed Channel Descr.	# of Results Stored	Result #	Sample Set Id	Result Set Id	Result Id	
1	PQ Std 10x	3	1	Standard	254nm	36	36	1103	1398	1406	

What IS the right integration?



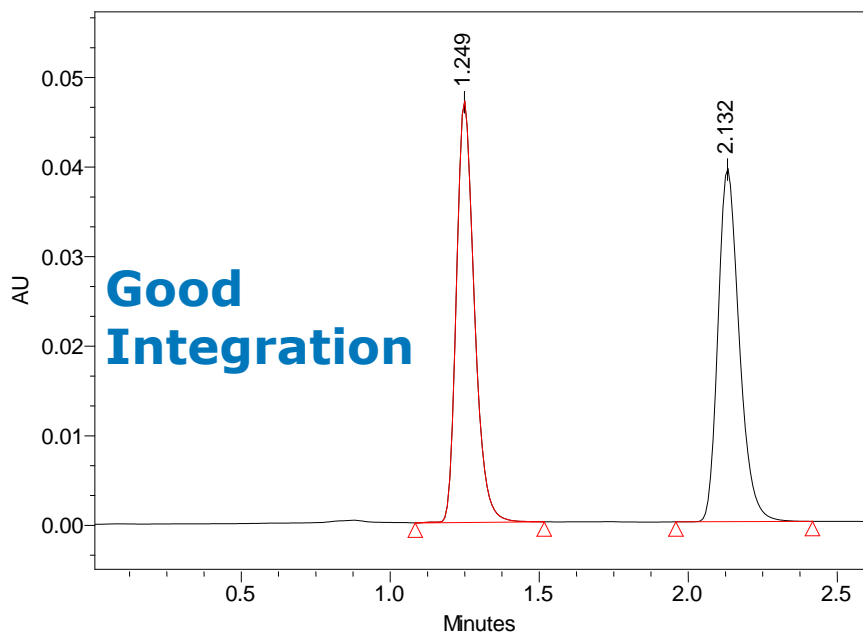
Avoid discussion on 'right integration'

- Optimize method resolution to have baseline resolution: **UPLC**
- Save and review all versions of results based on risk
- Training on correct use of Integration parameters
 - Uses **Apex Track** to improve “first time right”
 - Don't specify “parameters” specify “outcome” : (Like PAT)
 - Include example of what integration should look like eg a picture
- Allow Manual Integration where required.....
- “Automatic” processing hides complex and manipulative integration methods
 - No visibility to Reviewers
 - Extremely time consuming
 - May include Manual integration by “Method”
 - Eg force peak.....



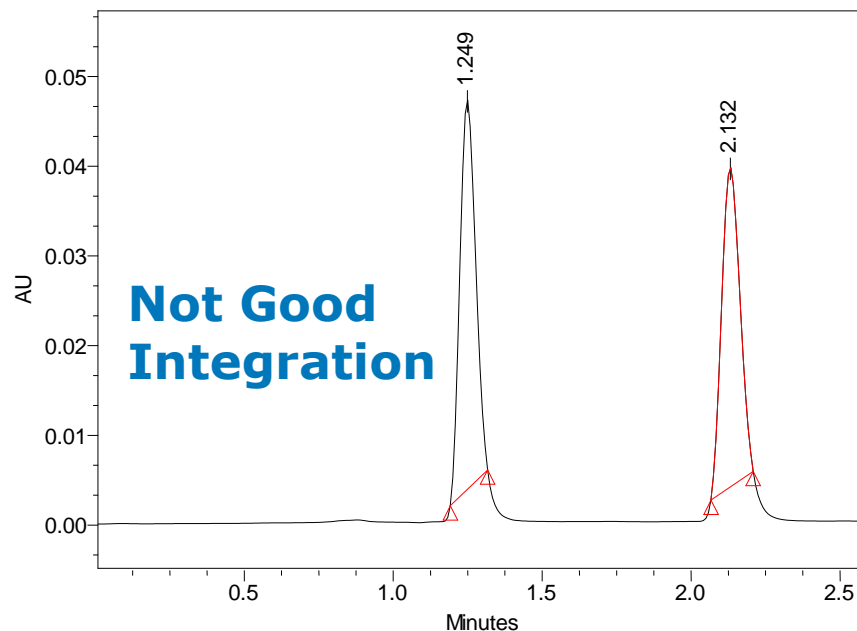
Which integration is most accurate?

Pass



Manual

Fail



Processing Method

**Manual integration isn't always bad
Automated processing methods could easily be used
to manipulate integration**

9. *Audit Trails*

Consideration should be given, based on a risk assessment, to building into the system the creation of a record of all GMP-relevant changes and deletions (a system generated "audit trail"). For change or deletion of GMP-relevant data the reason should be documented. Audit trails need to be available and convertible to a generally intelligible form and regularly reviewed.

- Audit trails tell us WHO did WHAT, WHEN automatically
- Audit trails tell us WHY as defined by the user
- They have two primary purposes:
 - Give a history to the data, to help decide if it can be trusted
 - They should deter wrongdoing (think of CCTV)
 - Without review, they are not a deterrent

What would you look for in System Audit Trail?

- Deleting data only by designated administrators and WHY
- Creating projects only by designated administrators
- Regular archiving of projects / altering access or status of projects
- Altering System Policies
- User creation patterns
- Password resetting activity
- Unauthorised access to system
- Alteration of systems
- Changes to roles
- Access to system at non working time
- Restore of Projects and Project Integrity
- Check on performance of IQ (Warning, Error)
- Archive and Removal of Audit Trail
- Unsuccessful Attempt to Confirm Identity

- ...may include discrete event logs, history files, database queries or reports
 - Regular review of audit trails may reveal incorrect processing of data and help prevent incorrect results from being reported and identify the need for additional training of personnel;
 - All GxP records held by the GxP organization are subject to inspection by health authorities. This includes original electronic data and metadata, such as audit trails.
 - Risk based...frequency roles, responsibility and approach
 - .. **periodic review** of audit trails that track system maintenance activities,
 - ...audit trails that track changes to critical GxP data..would be expected to be reviewed **each and every time the associated data set is being reviewed and approved** – and prior to decision-making.
- Data review should be documented.
 - For electronic records, this is **typically signified by electronically signing the electronic data set that has been reviewed and approved.**

Review of Audit Trails

- **Review audit trails as part of data review process**
 - Find anomalies before batch release
 - Focus of user behaviour that affect results
 - Peer Review / Manager review / QA review?
- **Periodic Review of overall/system level audit trails**
 - system level activity without correct documentation, change control, testing or approval
 - eg. changing system policies, user access or deletion of data
- **Inspectors **WILL** look at the audit trails in electronic data systems**

Biggest Issue: Audit trails are often more a log of all activity (to comply) and not designed for easy review

Review of Audit Trails

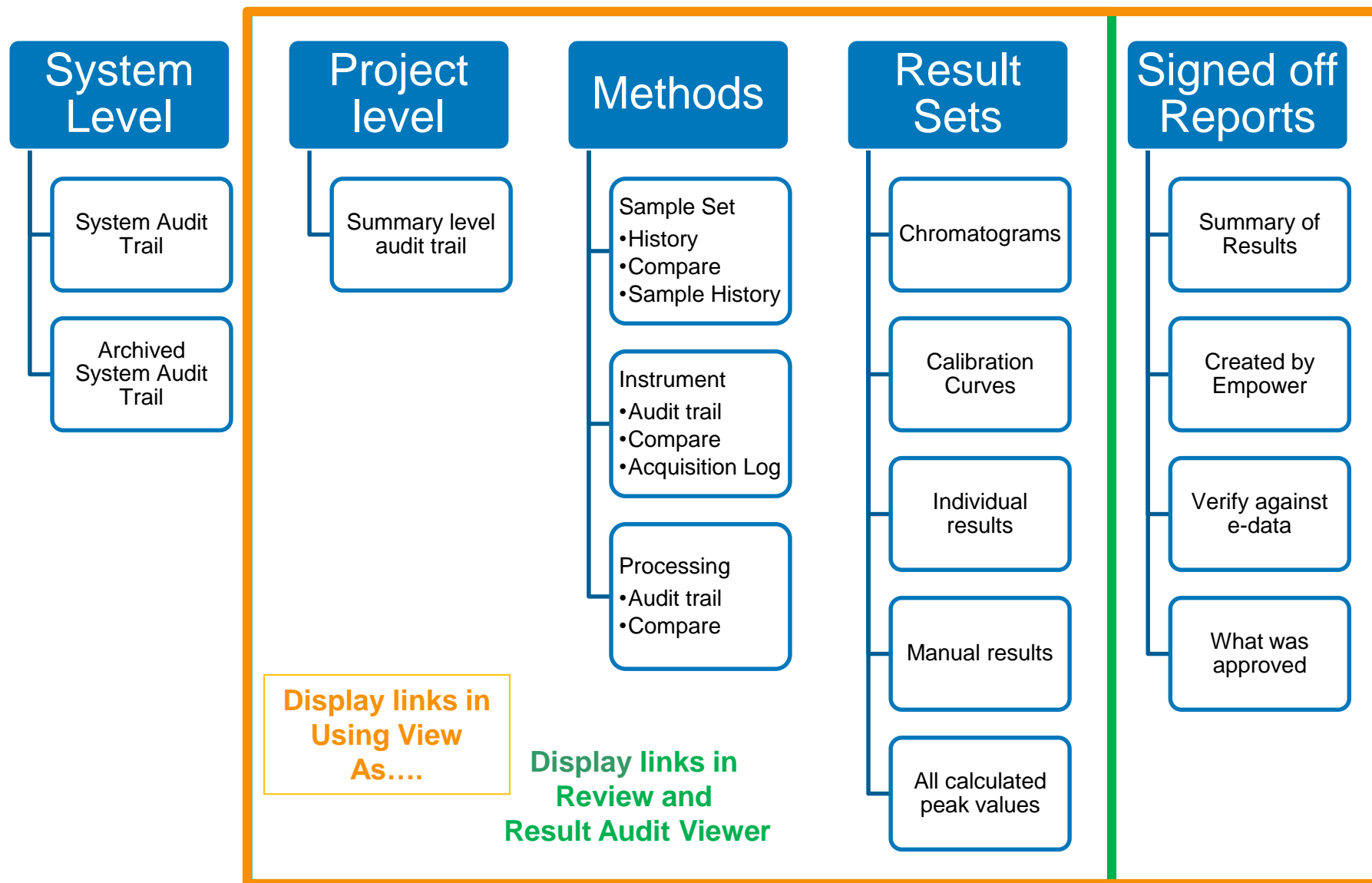
Print Audit Trails

- Include data relevant audit trails in regular reports
- Periodically print out System level audit trails to “review”
- Sign reports as “evidence” of review

Review Audit Trails Electronically

- Use the tools (if any) built into the CDS
- Review as PART of the data/integration /method review
- Write a clear SOP defining which audit trails to review and when
 - Only flagged or suspicious results?
- Signing results includes declaration of electronic review

Empower Audit Trail summary



Empower Audit Trails

■ Project Audit Trail

- Gives overview of all changes in a project
- Includes details of method / data deletion
- View as Audit Records...

■ System Audit Trail

- shows changes to system objects and system policies
- details archive activity
- notes all changes to security (users, user types etc)
- documents all successful and unsuccessful logins
 - you have a history of who was logged into the application at any time
 - you have information about system break in attempts
 - includes the client the login/login attempt occurred at

■ Offline System Audit Trail

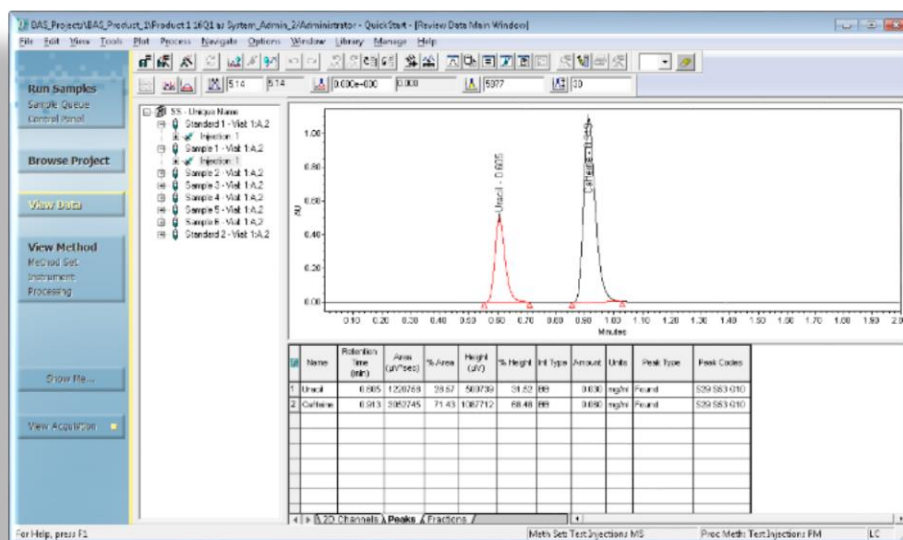
- for viewing historical System Audit Trails which have been archived

Empower Audit Trails

- Sample and Sample Set Audit Trail
 - Tracks changes to entered data about each sample
- Acquisition and Injection Logs
- Result Audit Trail
 - Links results to instruments, sample sets, methods, calibration curves and standards used in calibration.
 - Also traces any manual manipulation of data
- Method Audit Trail
 - Instrument, SampleSet, SampleSet Method Templates, Processing, Report, Export
 - Keeps all versions of method for recreation of results
 - Audit Trail monitors each change, before and after values, who when and why
 - Different versions can be compared to identify the differences

The Review Tool

- Access to integrated chromatograms /results
 - All integration positions
 - Ability to zoom in to examine without reprocessing
- Peak and Result level values
- Used Instrument Method
- Used Processing Method
- Calibration Curves
- Added Direct access Sample Set and Sample Set History
- Added access to audit trails with Result Audit Viewer
- Direct connection to Preview for Sign Off capabilities



Result Audit Viewer Tool

The screenshot displays the 'Result Audit Viewer' window for 'Analgesics in Inform2012_Tutorial2_Process as Employee_00789/Administrator'. The 'Tools' menu is open, highlighting 'Result Audit View'. The main window shows a table of results for three samples (1160, 1161, 1162) with columns for Result Id, Sample Name, Manual, Result Comments, Faults, Summary Faults, Result #, and Result Superseded. Below this, there is a section for 'After This Date: 1/ 9/2000' with an 'Update' button. At the bottom, a table shows the 'Method Set History' with columns for Reason, User, Date, Action Type, and Source.

Result Id	Sample Name	Manual	Result Comments	Faults	Summary Faults	Result #	Result Superseded	
8	1160 AG Standard 3	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	Injection Volume = 2.00 Acetaminophen Value = 31.250000
9	1161 AG Standard 4	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	Injection Volume = 2.00 Acetaminophen Value = 34.400000
10	1162 AG Standard 5	<input type="checkbox"/>		<input type="checkbox"/>	<input type="checkbox"/>	10	<input type="checkbox"/>	Injection Volume = 2.00 Acetaminophen Value = 37.500000

Reason	User	Date	Action Type	Source
N/A	System	7/25/2011 2:21:45 PM CEST	N/A	Acquisition Log
	System	7/22/2011 2:28:35 PM	N/A	Sample Set Method Properties
	System	7/22/2011 1:50:32 PM	N/A	Instrument Method Properties
	Rune	6/17/2011 7:57:13 AM	N/A	Processing Method Properties
	Rune	6/16/2011 11:08:39 AM	N/A	Method Set Properties
	Rune	6/16/2011 11:07:47 AM	N/A	Processing Method Properties
	Rune	6/16/2011 10:08:34 AM	N/A	Processing Method Properties
	Rune	6/16/2011 10:01:33 AM	N/A	Instrument Method Properties
	System	6/15/2011 3:15:36 PM	N/A	Processing Method Properties

One Stop Solution:

- Project Audit Trails
- Method History and Differences
- Sample History
- Sample Set History
- Acquisition Log
- Injection Log

New in Feature Release 2

Acquisition Log

Result History	Result Differences	Processing Method	Sample Set Method	Instrument Method	Method Set
E	Details				
1	Details: System: Alliance with 2487 Method: Test Channel: 2487Channel 1 Calibration ID: 1034 Calibration Source: Auto				
2	Details: Result Set: Sample Set 1 Sample Set Method: SS 1 Method: Test Processed How: Processing Method Result Set ID: 1033 Sample Set ID: 1022				
3	Details: Method: Test Type: Processing Version: 1				
4	Version 1 9/21/2016 11:10:28 AM EDT User System				
5	Acquired By : System Injection : 1 Date Acquired : 9/21/2016 11:01:37 AM EDT Run Time : 3.50 Acq Method Set : test Injection Volume : 5.00 Barcode / BCD : Auto Additions : Injection Id : 1024				
6	User changed flows to: 1.10 (%A 40.0 %B 60.0 %C 0.0 %D 0.0) and limits to: Low 0.00, High 4000.00 at 0.95 minutes				
7	User changed flows to: 1.10 (%A 40.0 %B 60.0 %C 0.0 %D 0.0) and limits to: Low 0.00, High 4000.00 at 0.95 minutes				

Date	Action Type	Source
9/21/2016 11:17:30 AM EDT	Created Calibration	Audit Trail Record
9/21/2016 11:17:30 AM EDT	Created Result Set	Audit Trail Record
9/21/2016 11:10:28 AM EDT	Created Method	Audit Trail Record
9/21/2016 11:10:28 AM	N/A	Processing Method Properties
9/21/2016 11:01:37 AM EDT	N/A	Acquisition Log
9/21/2016 11:01:37 AM EDT	N/A	Injection Log
9/21/2016 11:01:37 AM EDT	N/A	Injection Log

Acquisition Log

Acquired By	System
Injection	1
Date Acquired	9/21/2016 11:01:37 AM EDT
Run Time	3.50(Minutes)
Acq Method Set	test
Injection Volume	5.00(uL)
Barcode / BCD	
Auto Additions	
Injection Id	1024
Instrument Method Id	1018
Instrument Method Name	test
Superseded	No
# of Process Only Sample Sets	0
eCord Name	
eCord Serial Number	
eCord Injection Count (Lifetime to Date)	
eCord Sample Count (Lifetime to Date)	
eCord Maximum Pressure (Lifetime to Date)	(psi)
eCord Maximum Temperature (Lifetime to Date)	(°C)
Use Syringe Settings	
Syringe Size A (uL)	
Nanoliter Adapter A	
Syringe Size B (uL)	
Nanoliter Adapter B	
User changed flows to: 1.10 (%A 40.0 %B 60.0 %C 0.0 %D 0.0) and limits to: Low 0.00, High 4000.00 at 0.95 minutes	
User changed flows to: 1.10 (%A 40.0 %B 60.0 %C 0.0 %D 0.0) and limits to: Low 0.00, High 4000.00 at 0.95 minutes	

Adding audit trails to reports

Sample History

User: System Date: 8/15/2011 7:17:54 PM IST Reason: save

Modified Vial(SampleName): Gemfibrozil Sample -> Assay Sample

User: System Date: 7/17/2014 6:03:25 PM IST Reason: for demo

Modified Vial(Batch_Number): <No Value> -> 1

Modified Vial(Batch_Number1): <No Value> -> 1

Modified Vial(Column_ID): <No Value> -> 1











Modified Vial(Column_ID1): <No Value> -> QC/LC/001

Modified Vial(Molecular_Wt1): <No Value> -> 1.000

Modified Vial(Molecular_Wt2): <No Value> -> 1.000

Modified Vial(SampleWeight): 1.0000 -> 50.0000

Review Sample Information **Result Set Id 1138**

	Sample Name	Result ID	Sample Set ID	Instrument Method ID	Processing Method ID	Altered	Result #	# of Results Stored	# of Sign Offs	Processing Locked	Manual	Result Codes
1	Standard 1	1145	1057	1004	1023	No	3	3	0	True	No	S02
2	Sample 1	1147	1057	1004	1023	No	3	3	0	True	No	S02
3	Sample 2	1148	1057	1004	1023	No	3	3	0	True	No	S02
4	Sample 3	1149	1057	1004	1023	Yes	3	3	0	True	No	S02
5	Sample 4	1150	1057	1004	1023	No	3	3	0	True	No	S02
6	Sample 5	1153	1057	1004	1121	Yes	4	4	0	False	Yes	S02
7	Sample 6	1151	1057	1004	1023	No	3	3	0	True	No	S02
8	Standard 2	1146	 1057	 1004	 1023	 No	 3	 3	 0	 True	 No	 S02



Lock Projects and Channels

System_Admin_2/Administrator - Configuration Manager

File Edit View Records Tools Help

Filter By: FAT Settings Edit View Update

Empower 3 Configuration

Projects

- Aspirin2016
 - Aspirin Q1 2016
 - Aspirin Q2 2016
 - Aspirin Q3 2016
 - Aspirin Q4 2016
- Aspirin2017
 - Aspirin Q1 2017
- Aspirin2018
 - Aspirin Q1 2018

	Name	Owner	Create Date	Locked	Comments	Full Audit Trail	Audit Deletion Changes
1	Aspirin Q1 2016	System_Admin_1	14/Apr/2016 12:20:05 PM CEST +02:00	Full Lock	for Q1	<input checked="" type="checkbox"/>	Unrestricted
2	Aspirin Q2 2016	System_Admin_2	02/Feb/2017 12:24:20 PM CET +01:00	Read Only Lock	for Q1	<input checked="" type="checkbox"/>	Unrestricted
3	Aspirin Q3 2016	System_Admin_2	02/Feb/2017 12:25:11 PM CET +01:00	Process Only Lock	for Q1	<input checked="" type="checkbox"/>	Unrestricted
4	Aspirin Q4 2016	System_Admin_2	02/Feb/2017 12:25:45 PM CET +01:00	No Lock	for Q1	<input checked="" type="checkbox"/>	Unrestricted

There is 1 result available for sign off.

Sign Off 1

User: arcly01

Password:

Reason:

Sign Off

Sign Off 2

User: arcly01

Password:

Reason: Approval

☒ Lock channels after Sign Off

Sign Off

Close Help

Review

The result was not saved because the channel is locked.

Project Window

Locked channel(s) found. Line(s) with locked channel(s) will be disabled.

OK

The privilege to lock and unlock channels are separate so control of when results are reprocessed can be controlled.

How to document Data Review including Audit Trails

- Review chromatograms, methods and relevant Audit Trails in Empower application
- Document that process by SIGNATURE : see the WHO Guidance
 - Sign a report to document that you have followed the review SOP

I sign this data to attest that I performed/ reviewed /
approved this data according to SOP 12345

SOP should document what to review and how it should be done by your role

- Similar to other laboratory tasks where there is no proof of the activity (such as making mobile phases or sample preparation) other than a user attesting to their completion of the task

Data Review SOP suggestions

- Should be performed on ELECTRONIC data in the application at least at Peer Review level
 - Not relying on paper /pdf or Empower reports entirely
- Define a Process
- Look at final results (summaries, averages, CofA)
 - Work back through the data from final quantitation, to areas and integration to SampleSet meta data to audit trails
- Specifically focus on suspect data
 - Define a list of warning signs..
 - Manual integration / multiple results / metadata changes
 - Results that only just meet specification

Periodic Review

- It's like an internal audit on the compliance of the system
 - Find concerns BEFORE the audit
 - Find ways to improve the efficiency of systems and processes
 - **Documented evidence of actively searching for data integrity issues**
 - Eg Review System Audit Trail for correct use of Admin functionalities
- Review major and minor changes to determine if any retesting or additional testing of new functionality is required
 - Has it significantly expanded or changed use
 - **Is the system still in control and in a validated state?**
- How often?
 - Frequency may depend of maturity and criticality (3-18monthly)
- **A formal report must be written about the review**
 - **Its a regulatory requirement**

Waters

THE SCIENCE OF WHAT'S POSSIBLE.™