

NEW! AS13000: PROBLEM SOLVING REQUIREMENTS FOR SUPPLIERS



AS13000 defines the Problem-Solving standard for suppliers within the aero-engine sector, with the Eight Disciplines (8D) problem solving method the basis for this standard. This two-day course provides attendees with a comprehensive and standardized set of tools to become an 8D practitioner and meets all the requirements of the training syllabus in AS13000. Successful application of 8D achieves robust corrective and preventive actions to reduce the risk of repeat occurrences and minimize the cost of poor quality. This is essential to enable long term customer - supplier relationships and positively contributes towards zero defects and customer satisfaction. This course includes deployment guidance, practical application exercises of the toolkit and step by step guidance on each of the 8 disciplines.

LEARNING OBJECTIVES

By attending this seminar, you will be able to:

- Lead and Facilitate an 8D Problem Solving Activity to AS13000 Requirements
- Complete an AS13000 8D Problem Solving Template
- Apply a Problem-Solving Toolkit
- Recognize and deal with issues of Team Dynamics and Challenging People
- Practice Effective Customer / Stakeholder Management
- Reduce Risk of Problem Recurrence

CONTENT HIGHLIGHTS

DAY ONE

- Introduction
- Problem Solving Infrastructure
- D0 Implement Immediate Containment and Prepare for 8D
- D1 Form the Team
- D2 Define the Problem
- D3 Develop Containment Actions
- D4 Identify and Verify Root Causes

DAY TWO

- D5 Identify Corrective Action
- D6 Implement Corrective Action
- D7 Define and Plan Preventive Action
- D8 Recognize the Team
- Course Reflection
- Course Assessment

INSTRUCTOR

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I.D.# C1862

SCHEDULE

January 31-February 1, 2019
Birmingham, United Kingdom

March 4-5, 2019
Bloomfield, Connecticut

June 13-14, 2019
Birmingham, United Kingdom

FEES

List:	\$1,415
Members:	\$1,274

TWO-DAY/1.3 CEUS

Get the complete course description and register: sae.org/learn/content/c1862/

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