1 OF 4	INTER	WAL A	INTERNAL AUDIT CHECKLIST	F-17-4 Rev. I	1/17/02
	CUSTOMER REL	ATED	CUSTOMER RELATED PROCESS AUDIT		
AUDIT NO.	AUDIT DATE		DEPT. MANAGER	AUDITOR	
WHAT EVIDENCE IS THERE THAT/OF		70 m	OBJECTIVE EVI	VIDENCE	QSIR
Customer documents are correctly controlled via a master list, and where documents have been amended, only the latest issue is being used?		4.2.3			
Obsolete documents are correctly identified and filed in Isolation?		4.2.3			
All RFQ's are reviewed by responsible personnel?		7.2.2			
Where necessary, quotes have been sourced and accepted from approved suppliers for purchased items?		7.2.1			
Quote and quote checklist are completed correctly?		7.2.1	A MANAGEMENT AND		
Upon receipt of the PO, it has been checked against the quote, reviewed and signed by responsible personnel, and acknowledged, if necessary?	jainst	7.2.2			
The Parts schedule has been checked for any and all changes?		7.2.2			

3 OF 4	T.	ERE	INTERNAL AUDIT CHECKLIST	F-17-4 Rev. 1	1/17/02
	CUSTOMER R	ELATED	CUSTOMER RELATED PROCESS AUDIT		
AUDIT NO.	AUDIT DATE	Ħ	DEPT, MANAGER	AUDITOR	
WHAT EVIDENCE IS THERE THAT/OF	RE THAT/OF	REF.	OBJECTIVE EVI	VE EVIDENCE	QSIR.
Where the customer is supplying materials/jigs, these have been verified on receipt, and are dearly identified as CSP?	e dearly identified	7.5.4			
Where the customer requires individual/lot/batch traceability, our capability has been determined before accepting the contract?	ual/lot/batch determined before	7.5.3			
We can meet the customer requirements for inspection and/or certification?	ents for inspection	8.2.4			
All nonconformity decisions are taken by a DSQR?	n by a DSQR?	ထ			
The customer's packaging/shipping requirements can be met?	requirements can	7.5.5			
All records reviewed during this audit were correctly filed, legible, applicable, and easily retrievable?	It were correctly etrievable?	4.2.4	да		
All person's interviewed had relevant and up-to-date training records?	t and up-to-date	6.2			
All training plans/intents are being followed?	ollowed?				

2 OF 4	INT	ERNAL	INTERNAL AUDIT CHECKLIST CHSTOMER RELATED PROCESS AUDIT	F-17-4 Rev. I	1/17/02
AUDIT NO.	AUDIT DATE	급	DEPT. MANAGER	AUDITOR	
WHAT EVIDENCE IS THERE THAT/OF	ETHAT/OF	20	OBJECTIVE EVIDENCE	DENCE	QSIR
Capability to produce to time scales has been determined, for the original contract and each subsequent schedule received?	nd each	7.2.2			
All documents/specs./records have been filed under customer part #?	en filed under	4.2.4	de _{er} ende de d	menden engin melili selekan dan menden dakkan menden menden mengen pepar melak sebagai menden dan kecaman dak	
Communication between the customer and us, on the product, has taken place?	r and us, on the	7.2.3			
Communication between the customer and us, on inquiries, contracts/order entry, and amendments, has taken place?	r and us, on imendments, has	7.2.3			
Communication between the customer and us, on customer feedback, and/or complaints/returns, has taken place?	er and us, on Synetums, has	7.2.3			
The semi-annual Management Review looked at trends/data to Improve on the company's goals/objectives.	v looked at any's	5.6.1			
Contract related activities have been a part of the above?	a part of the				
Where the customer, or we, invokes their right to visit our suppliers, the supplier has been informed via the PO?	their right to visit informed via the	7.4			

4 OF 4	INI	TERNAL A	INTERNAL AUDIT CHECKLIST	F-17-4 Rev. I	1/17/02
	CUSTOMER R		CUSTOMER RELATED PROCESS AUDIT		
AUDIT NO.	AUDIT DATE	Ä	DEPT. MANAGER	AUDITOR	
WHAT EVIDENCE IS THERE THAT/OF	RE THAT/OF	REF.	OBJECTIVE EVID	DENCE	QSIR #
Where necessary, have customer requirements regarding appropriate statistical techniques been agreed?	quirements hniques been	8.1			
Where a customer requires additional requirements, not covered by ISO/AS 9100, has a quality plan been devised?	al requirements, quality plan been	7.1			
All aspects of the process and related issues been clearly and accurately documented/implemented?	ed issues been implemented?	4			