Define ISO 9000 Element, Process Owners & Teams.

Teams are developed from different Process areas. These Cross-Process area teams ensure evaluation of their process(es).

During Team Meetings discussions are held about how the Team Element applies to each member's specific area. ISO Specialist meets with teams to address specifics. These Teams disseminate information.

Internal Systems Flow Charts (Tier 3) are developed.

Excel Gap Analysis
Australian Audit
Walk-Thrus
Internal Meetings & Discussions

Flow Chart Training

Current Documentation & Systems Evaluated for compliance & control.

Walk-Thrus Identification of Needs and area specific discussions.

Walk-Thrus (Begin Encurturalization) During Walk-Thrus Process areas are examined for compliance to ISO elements which pertain to their specific process(es). Site personnel (all levels) are introduced to the 'Audit' concept and discussions begin about what ISO means to each person.

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Plans to Fulfill Needs

Needs Identified and Addressed

Needs are assessed and action plans presented to responsible managers. Plans are made to meet Needs.

Identify Failure Modes
Short Term Plans
Long Term Plans

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