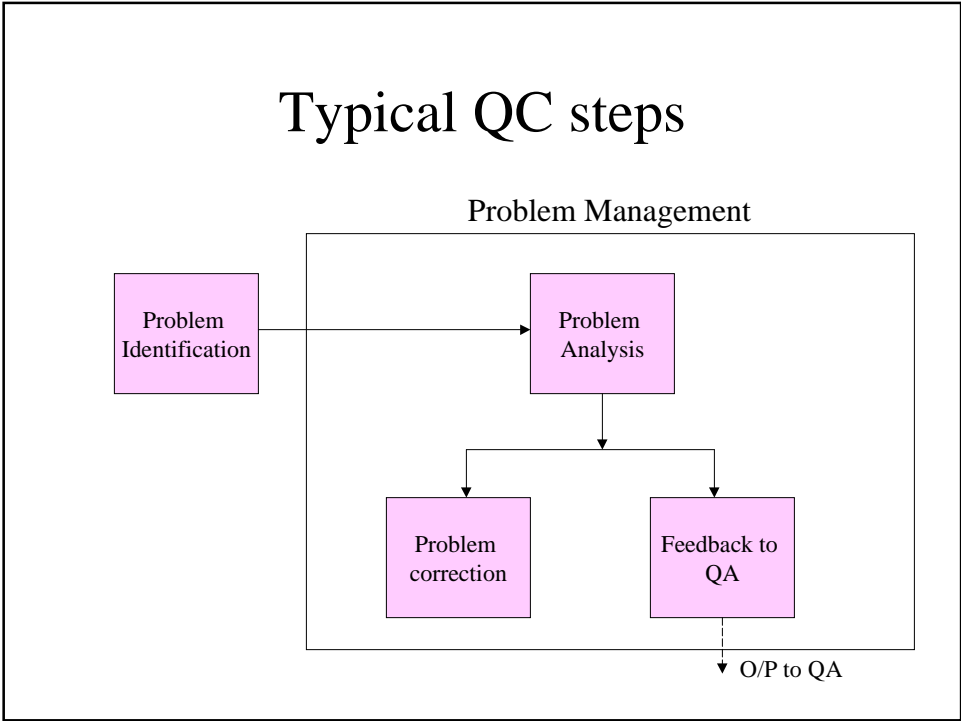


# Quality Control Vs Quality Assurance

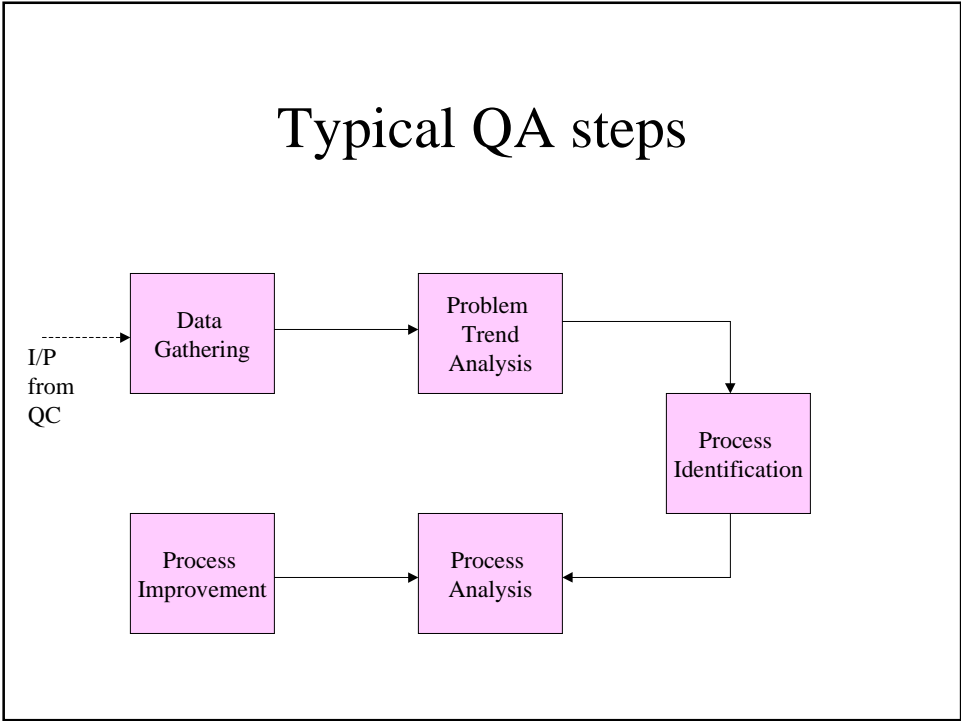
## ISO 9000 Definitions

- Quality Control
  - The operational techniques and activities that are used to fulfill requirements for quality
- Quality Assurance
  - All those planned and systematic activities implemented to provide adequate confidence that an entity will fulfill requirements for quality

# Typical QC steps



# Typical QA steps



## QC Vs QA

### QC

Product  
Reactive  
Line function  
Find defects

### QA

Process  
Proactive  
Staff function  
Prevent defects

## QC Vs QA - Examples

### QC

Walkthrough  
Testing  
Inspection  
Checkpoint review

### QA

Quality Audit  
Defining Process  
Selection of tools  
Training