

Quality Management System Questionnaire

<b>SECTION A</b>	
1. Would you agree that since xxxx company communication has improved.?	10 9 8 7 6 5 4 3 2 1 Yes Somewhat Not at all
2. Would you agreed that since xxxx company processes and procedures have become clearer.?	10 9 8 7 6 5 4 3 2 1 Yes Somewhat Not at all
3. What effect do you believe our Quality Management System has had on Flexibility.?	10 9 8 7 6 5 4 3 2 1 Improved Not Affected Worse
<b>SECTION B</b>	
4. Can you remember any of xxxx's Definition of Quality.?	<b>Yes No</b>
5. Can you remember any of the points in xxxx's Quality Policy.?	<b>Yes No</b>
6. Do you know the contents of the Management Systems Handbook.?	<b>Yes No</b>
7. Do you believe the Systems Handbook in its current format is a useful/helpful document.?	<b>Yes No</b>
8. Do you know what information needs to be on all xxxx's documents	<b>Yes No</b>
9. Do you add or delete documents to the Document Matrix as they change.	<b>Yes No</b>
10. Do you ever check that you are working to the Work Instructions or Procedures in the QMS Handbook.	<b>Yes No</b>
11. Do you know how many elements exist in the ISO 9000 Standard.?	
12. Who on the Management team is responsible for Quality.?	
13. Where can the Systems Handbook be found in the EDP System.?	
<b>SECTION C</b>	
14. Do you believe it makes sense to set down on paper the companies processes and procedures.?	<b>Yes No</b>
15. Do you believe it makes sense to set down on paper the companies guidelines or instructions.?	<b>Yes No</b>
16. Do you believe it makes sense to periodically review the procedures to find improvements.?	<b>Yes No</b>
17. Do you believe that it makes sense to have some form of control over company documentation.?	<b>Yes No</b>
18. Do you believe that a properly constructed and managed Quality Management System could be a benefit to the company.	<b>Yes No</b>