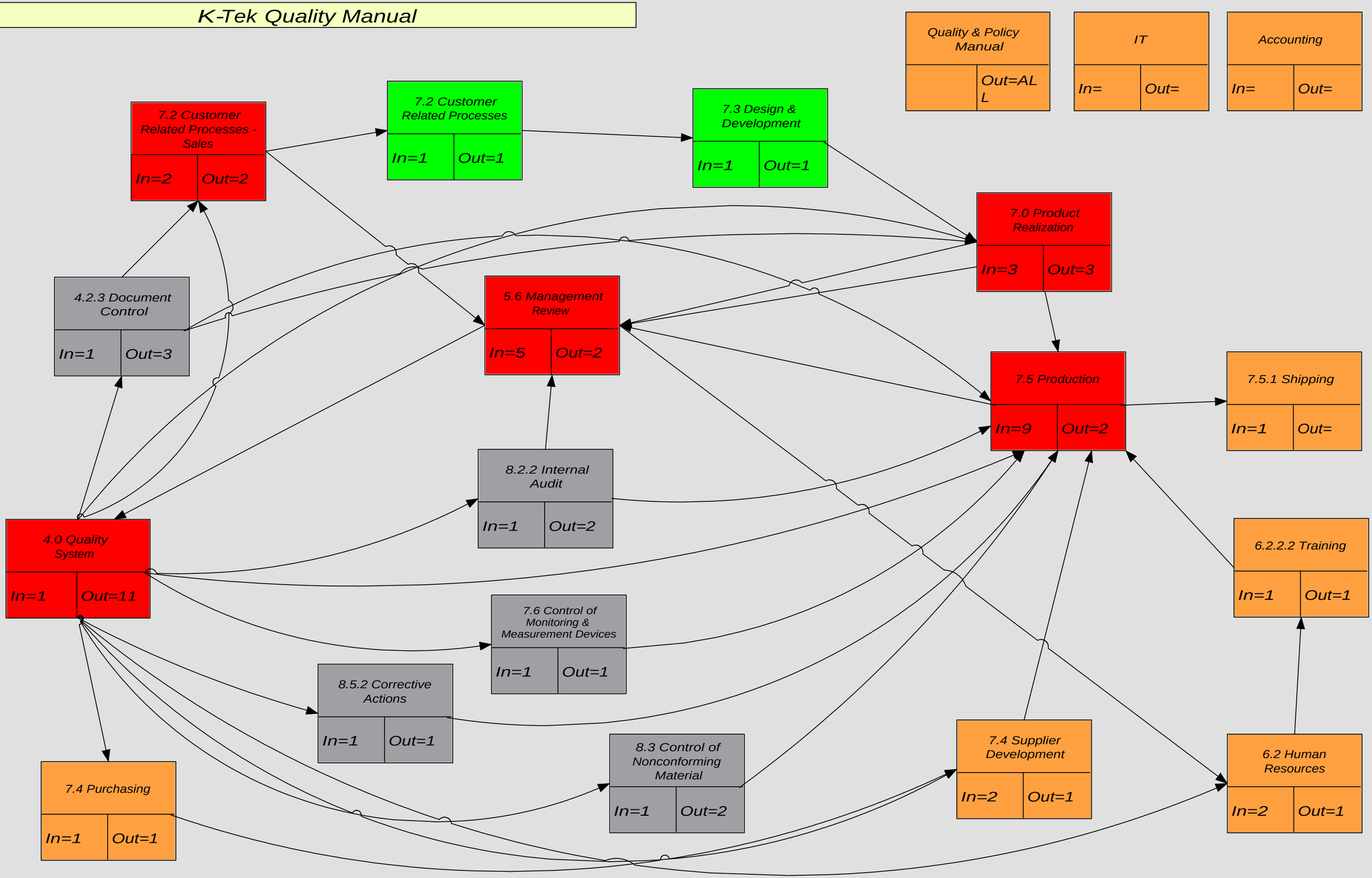K-Tek Quality Manual