



Report Card

Supplier Delivery Performance Manual

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Located at: - Report Card

<http://www.reportcard.visteonsupplier.com>

- Visteon Supplier Portal

<https://vsp.covisint.com>

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1. Introduction

Report Card is a web-based mechanical application that tracks and reports data on Visteon supplier performance, based on a standard set of metrics defined by Visteon. The application draws together data that is captured in operational systems (e.g. CMMS3*) and manual input (e.g. Problem/ Production Loss Reports) from the CMMS3 Plants throughout Visteon, and consolidates it into one location for easier use.

* Visteon's Common Materials Management System

This tool provides supplier performance data that will be used:

- To **identify** opportunities for continuous improvement
- To **improve** communications through standardized data
- To **measure** supplier performance to support operational processes
- For **Sourcing Decisions** by Purchasing

The purpose of the 'Supplier Delivery Performance Manual' is to provide an overview to the Delivery Rating and to provide specific information on 'How to improve the Delivery Performance' to Visteon.

1.1. Overview

- **Report Card Access**
 - Internal (Visteon staff)
Visteon users access Report Card via the internal Visteon Homepage.
 - External (Suppliers)
Suppliers access Report Card through the Visteon Supplier Portal / <http://vsp.covisint.com>
(-> Click [here](#) for VSP info) or via <http://www.reportcard.visteonsupplier.com>
- This Manual is applicable for all suppliers shipping to Visteon plants using CMMS3 (→ See '[CMMS3 Plant List](#)').
- Delivery Ratings are generated for each supplier site monthly. (→ See [Calendar](#))
- Review Process Flowcharts to improve your Supplier Delivery Performance Rating.
- Suppliers are requested to register for **Direct Data Link** (DDL) in order to improve the Delivery Rating. Check out the Visteon Supplier Portal (URL: <http://vsp.covisint.com>) for further information.

- **IMDS** (International Material Data System) now has the ability to place a supplier site in 'RED' status for non-compliance to IMDS requirements. Supplier compliance will reverse the red status immediately.
- Capacity Planning now has the ability to place a supplier site in 'RED' status for failure to complete the Visteon **Annual Capacity Study**. Supplier compliance will reverse the red status immediately. Any question concerning Capacity Planning should be addressed to vistcap@visteon.com

2. Delivery Rating Overview

<u>Delivery Rating Criteria</u>	
<u>Category I – Communication</u>	25 points
a) Supplier Communication System <ul style="list-style-type: none"> - 'ASN Late Part Receipts' & 'ASN Inaccurate Part Receipts' combined 	
b) Problem Resolution and Prevention <ul style="list-style-type: none"> - Unanswered DDL Shortages 	
c) Problem Reports (plant issued)	
<u>Category II - Shipping Performance</u>	75 points
a) Up-to-Schedule Shipping	
b) Record Maintenance <ul style="list-style-type: none"> - Cum Disagree 	
c) Other Supplier Performance <ul style="list-style-type: none"> - Shipping Discrepancy 	
d) Unconfirmed packaging	
e) Production Loss Reports <ul style="list-style-type: none"> - Supplier caused off-line/ Production loss/ Build constraint (Plant reported) 	
f) Problem Reports (plant issued)	
TOTAL:	100 Points

2.1. Supplier Communication System

- A supplier can only lose a maximum of 25 points in this category regardless of the number of deductions applied.
- Deductions against the Communication category (25 Points) consist of:

Category I – Communication	Possible deduction (25 points max)
a) Supplier Communication System <ul style="list-style-type: none"> - ‘ASN Late Part Receipts’ & ‘ASN Inaccurate Part Receipts’ combined 	20 points (max)
b) Problem Resolution and Prevention <ul style="list-style-type: none"> - Unanswered DDL Shortages 	5 points (max)
c) Problem Reports (plant issued)	5 points for every instance

2.1.1. ASN Late Part Receipts & ASN Inaccurate Part Receipts

- Advanced Shipping Notices (ASNs) are input 100% of the time upon conveyance departure
- ASN data conforms to customer standards and is 100% accurate

Calculation

- ‘ASN Late Part Receipts’ and ‘ASN Inaccurate Part Receipts’ instances are combined; this combined percentage is applied against the ASN Timeliness and Accuracy Matrix to determine point deductions
- A single instance can count twice if the receipt is both untimely and inaccurate.

ASN Late Part Receipts:

$$\frac{(\sum \text{'Post Time > Ship Time' Instances} + \text{'Total Manual Part Receipts' on APAA}) * 100}{\text{'Total Electronic Part Receipts'} + \text{'Total Manual Part Receipts' on APAA}}$$

Example:

$$\frac{(5 + 7) * 100}{500} = 2.4 \%$$

$$100 - 2.4 \% = 97.6 \%$$

ASN Inaccurate Part Receipts:

$$\frac{(\sum \text{'Consol ASN - No Supplier ASN'} + \text{'Duplicate ASN' Instances on APAA}) * 100}{\text{'Total Electronic Part Receipts' + 'Total Manual Part Receipts' on APAA}}$$

Example:

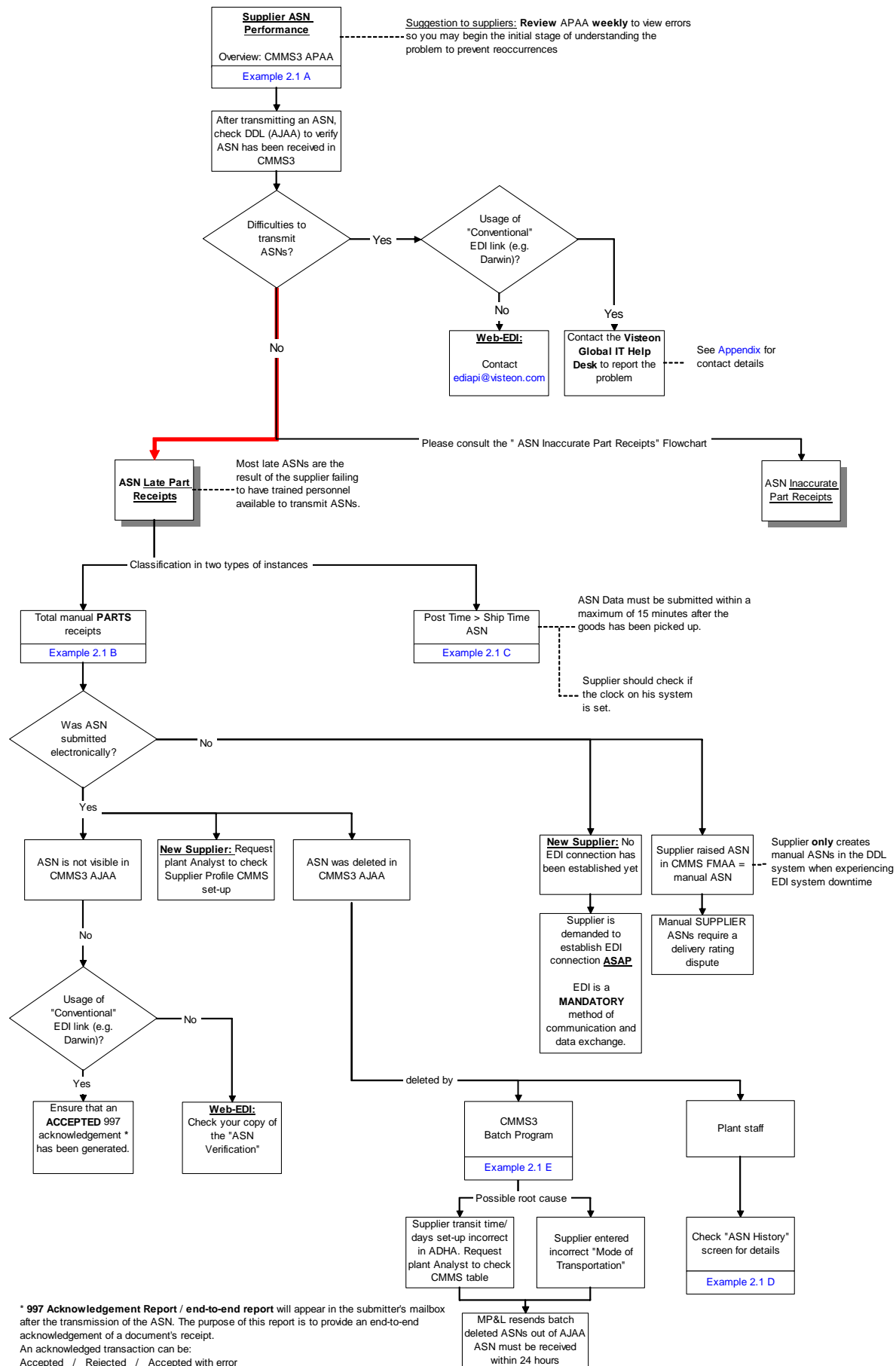
$$\frac{(18 + 1) * 100}{500} = 3.8 \%$$

$$100 - 3.8 \% = \mathbf{96.2 \%}$$

$$\frac{97.6 \% \text{ ASN Late Part Receipts} + 96.2 \% \text{ ASN Inaccurate Part Receipts}}{2} = \mathbf{96.9 \%}$$

$$\text{Check Matrix} \rightarrow 96.9 - 96.5 \rightarrow = \mathbf{7 \text{ points lost}}$$

ASN Late Part Receipts & Inaccurate Part Receipts Matrix			
PERCENT	POINTS LOST	PERCENT	POINTS LOST
100	0	94.9 - 94.5	11
99.9 - 99.5	1	94.4 - 94.0	12
99.4 - 99.0	2	93.9 - 93.5	13
98.9 - 98.5	3	93.4 - 93.0	14
98.4 - 98.0	4	92.9 - 92.5	15
97.9 - 97.5	5	92.4 - 92.0	16
97.4 - 97.0	6	91.9 - 91.5	17
96.9 - 96.5	7	91.4 - 91.0	18
96.4 - 96.0	8	90.9 - 90.5	19
95.9 - 95.5	9	90.4 - 90.0	20
95.4 - 95.0	10		



2.1 A DDL Example – Supplier ASN Performance / Overview

Suggestion to suppliers:

- Review APAA weekly to view errors so you may begin the initial stage of understanding the problem to prevent reoccurrences.

CMMSAPAA		SUPPLIER ASN PERFORMANCE		01/09/03 12:24:01	
==>				PLT 0098A 4A	
SHIP FROM: ABCAA Supplier Name: ABC					
BEGIN MTH: 06 YEAR: 2003 END MTH: 06 YEAR: 2003					
Tot Elec Part Rcpts:		75	Tot Man Part Rcpts:		1 1 %
Tot Elec ASN Parts:		80	Tot ASN Part Labels:		0 0 %
Tot Elec Hdr Rcpts:		75	Tot Man Hdr Rcpts:		1 1 %
Type of Error	Cur Range Qty	%	12 Mth Qty	%	
-----	-----	----	-----	----	
Post Time < Ship Time	0	0		0	
Post Time > Ship Time	1	1		1	
Consol ASN (No Supp ASN)	1	1		1	
Duplicate ASN	0	0		0	
No Packing Slip	0	0		0	
Packing Slip Changes	0	0		0	
Part Number Errors	2	3		1	
Unit of Measure Changes	0	0		0	
Pool ID Errors	0	0		0	
Quantity Changes	0	0		1	
Other ASN Errors	0	0		0	
Fl=Help F4=Next Ship From					

F1=Help F4=Next Ship From

The number of part numbers that were received into plant records without using the supplier's ASN for the month and year selected.

2.1 B DDL Example – Manual ASN

CMMSAJAAASN JOURNAL01/09/03 12:32:36

==>PLT 0259A PR

START DATE ASN PROCESSED: 01/08/2003END DATE ASN PROCESSED: 01/09/2003

SHIP	PACKING	T	---STATUS---		
AC FROM	ASN NUMBER	SLIP	SHP DATE	Y	CODE Description
ABCEE	10007215	1730	20/08/03	M	300 ASN RECEIVED
ABCEE	10007217	1732	25/08/03	E	200 ASN DELETED.
ABCEE	10007219	1731	25/08/03	E	200 ASN DELETED.
ABCEE	10007230	1750	28/08/03	E	122 POST TIME > SHIP TIME

This field identifies who created the ASN:

‘M’ means the receiving plant manually created the ASN, while

‘E’ means the supplier or carrier electronically transmitted it.

This field identifies who created the ASN:

'M' means the receiving plant manually created the ASN, while

'E' means the supplier or carrier electronically transmitted it.

2.1 C DDL Example – Post Time > Ship Time

- Data transmission to Visteon may only and must take place **immediately** after the goods have been picked up.
- **Immediately means** within a maximum of 15 minutes after the carrier's truck has left the supplier's loading bay. It is not permissible to collect ASNs during the day and transmit them altogether.

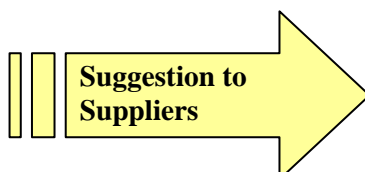
CMMSAJAA		ASN JOURNAL		01/09/03 12:32:36	
==>				PLT 0259A PR__	
START DATE ASN PROCESSED: 01/08/2003		END DATE ASN PROCESSED: 01/09/2003			
SHIP	PACKING	T	---STATUS---		
AC FROM ASN NUMBER	SLIP	SHP DATE Y CODE	Description		
ABCEE 10007215	1730	20/08/03 M 300	ASN RECEIVED		
ABCEE 10007217	1732	25/08/03 E 200	ASN DELETED.		
ABCEE 10007219	1731	25/08/03 E 200	ASN DELETED.		
X ABCEE 10007230	1750	28/08/03 E 122	POST TIME > SHIP TIME		

In all probability you will **NOT** be able to find the "Post Time > Ship Time" instances in screen AJAA but view the F6 ASN History for each electronic submitted ASN.

F1=Help F2=Resend ASN F4=Unformatted Detail **F5=Formatted Detail F6=ASN History**
 NO MORE RECORDS AVAILABLE N#ML7I

Type 'X' in the action column and press::

- **F5** to go to ADAA – Formatted Detail, where you can view the data elements in formatted CIF (Common Internal Format)
- **F6** to go to ADAA – ASN History, where you can view all the status codes for selected ASN



After transmitting an ASN check AJAA to verify ASN has been received in CMMS3.

The CMMS3 screen ADAA is accessible via the AJAA screen only!

CMMSADAA		ASN DETAIL - UNFORMATTED ASN DATA		01/09/03 15:14:41	
==>				PLT 0259A PR__	
SHIP FROM : ABC EE		ASN NBR : 00000562168			
PACKING SLIP: 00000562168		SHIP DATE : 28/08/03			
Segment No: 1		Character Range: 1 - 247			
856HD HEADER RECORD		Ship From : ABC EE		Ship To : 0259A	
856A PRIMARY CONTROL RECORD		ASN No : 00000562168		Ship From : S9L2A	
		Shipped Date : 030828		Shipped Time : 0800	
		Arrival Date :		Arrival Time :	
		Carrier Code : S0R9		Mode of Trans: C	
		Conveyance No : 0562168		Frt Bill :	
		Bill of Lading:		Ship To : 0259A	
		Int. Consign :			
		Gross Weight : 0000000000KG		Net Weight : 0000000000KG	
F1=Help F4=Unformatted Detail F6=ASN History					
MORE RECORDS AVAILABLE					
N#ML7I					

Compare :

- 'Shipped Date' and 'Shipped Time' = Time the goods has been picked up by the carrier to
- ASN process Date & Time

CMMSADAA		ASN DETAIL - UNFORMATTED ASN DATA		01/09/03 15:15:57	
==>				PLT 0259A PR__	
SHIP FROM : ABC EE		ASN NBR : 00000562168			
PACKING SLIP: 00000562168		SHIP DATE : 28/08/03			
Activity	Date	Time	Program	User ID	Comment/Part Number
020	29/08	13:48	CMMSN4AA		REDIRECTED ASN PROC. BY N4AA
PROCESSED BY N5AA.	29/08	13:48	CMMSN5A9		ASN PROCESSED BY CMMSN5AA.
VALID ASN - POST	29/08	13:48	CMMSN7A9		POST TIME > SHIP TIME
<div style="border: 1px solid black; padding: 5px; margin: 10px auto; width: fit-content;">ASN Transmission 'Date' and 'Time'</div>					
F1=Help F4=Unformatted Detail F5=Formatted Detail					
NO MORE RECORDS AVAILABLE					
N#ML7I					

2.1 D DDL Example – Deleted ASN / by plant MP&L

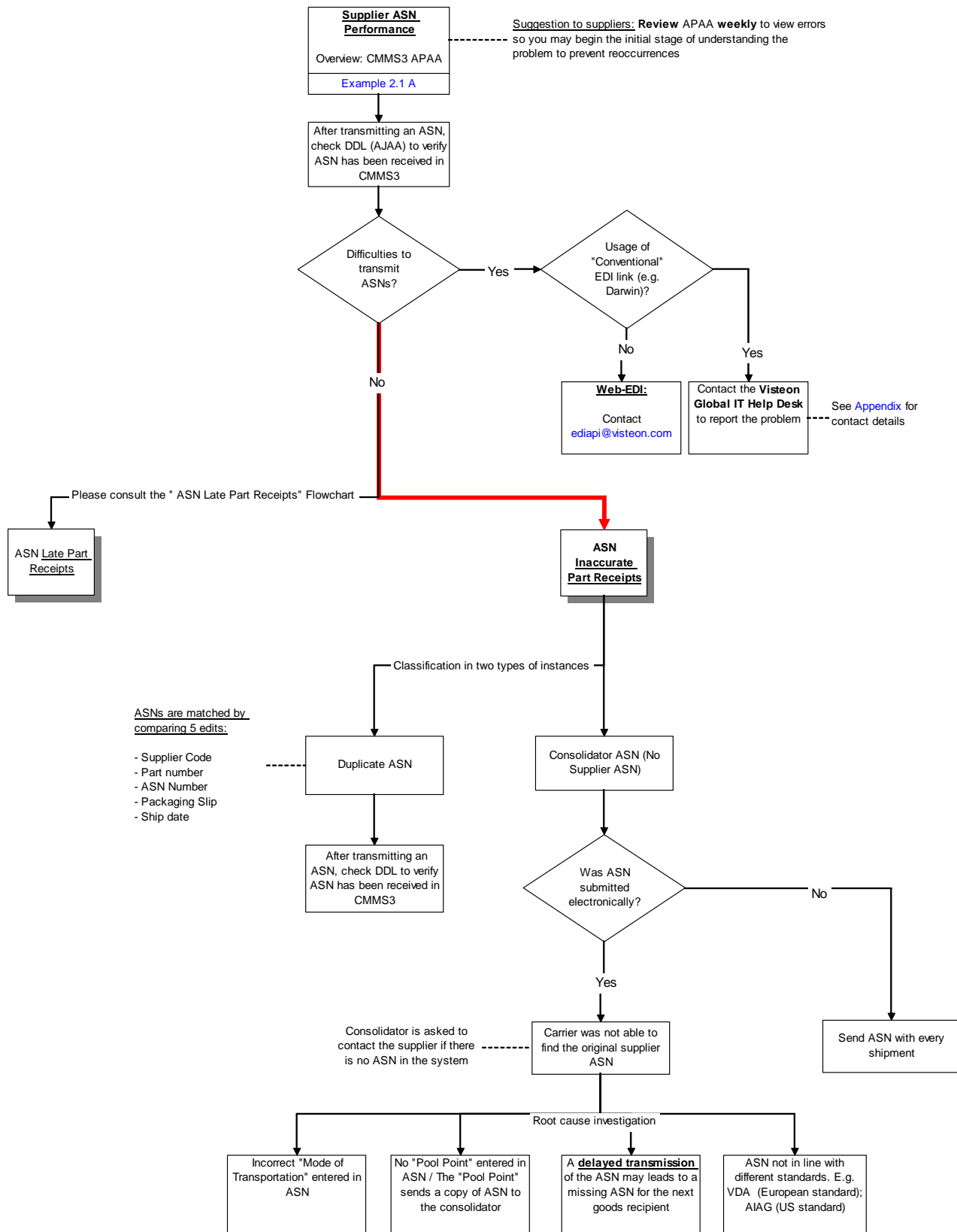
CMMSADAA	ASN DETAIL	01/09/03 15:25:18
==>		PLT 0259A PR__
SHIP FROM : ABC EE	ASN NBR : 00001166271	
PACKING SLIP: 00001166271	SHIP DATE : 26/08/03	
Activity	Date Time Program User ID	Comment/Part Number
-----	-----	-----
020	26/08 16:46 CMMSN4AA	REDIRECTED ASN PROC. BY N4AA
PROCESSED BY N5AA.	26/08 16:46 CMMSN5A9	ASN PROCESSED BY CMMSN5AA.
VALID ASN - POST	26/08 16:46 CMMSN7A9	ASN POSTED BY CMMSN7AA.
ASN DELETED.	01/09 13:42 CMMSTSAA P#PA1W	
<p>F1=Help F4=Unformatted Detail F5=Formatted Detail</p> <p>NO MORE RECORDS AVAILABLE</p> <p>N#ML7I</p>		

ASN was deleted in Visteon Plant

2.1 E DDL Example – Deleted ASN / by CMMS Batch run

CMMSADAA	ASN DETAIL - UNFORMATTED ASN DATA	01/09/03 15:26:45
==>		PLT 0259A PR__
SHIP FROM : XYZAA	ASN NBR : 00000050521	
PACKING SLIP: 00000050521	SHIP DATE : 11/08/03	
Activity	Date Time Program User ID	Comment/Part Number
-----	-----	-----
020	11/08 19:08 CMMSN4AA	REDIRECTED ASN PROC. BY N4AA
PROCESSED BY N5AA.	11/08 19:08 CMMSN5A9	ASN PROCESSED BY CMMSN5AA.
VALID ASN - POST	11/08 19:08 CMMSN7A9	ASN POSTED BY CMMSN7AA.
CONVEYANCE UPDATED	18/08 09:58 CMMSTSAA P#PA42	CVY IW ETA 15/08/03 19:13
CONVEYANCE UPDATED	19/08 09:50 CMMSTSAA P#PAT2	CVY IW ETA 19/08/03 19:13
CONVEYANCE UPDATED	20/08 11:10 CMMSTSAA P#PAT2	CVY IW ETA 20/08/03 19:13
CONVEYANCE UPDATED	21/08 09:53 CMMSTSAA P#PAT2	CVY IW ETA 21/08/03 19:13
CONVEYANCE UPDATED	22/08 09:46 CMMSTSAA P#PAT2	CVY IW ETA 22/08/03 19:13
ASN DELETED.	25/08 00:37 CMMS47AA BATCH	
<p>F1=Help F4=Unformatted Detail F5=Formatted</p> <p>NO MORE RECORDS AVAILABLE</p> <p>N#ML7I</p>		

ASN was deleted by CMMS Batch run.



2.1.2. Unanswered DDL Shortages

- All shortages are answered accurately and in accordance with DDL procedures.

Suppliers to Europe:

Suppliers are expected to use the DDL system in order to monitor ASN Performance and to clarify cum disagrees. In most European plants the 'DDL capable' flag is not set (DDL screen: BHIA/ Supplier Ship Point Information).



If a plant has not set a supplier as 'DDL capable' the supplier receives full points for DDL categories however, plant MP&L uses Problem Reports to record supplier failure to solve or respond to cum disagrees. Each Problem Report will lead to a 5 point deduction from your Delivery Rating.

Please check your 'DDL capable' setting within your DDL 'Supplier Ship Point Information' to determine if you are flagged as DDL supplier. In case of doubt please consult your plant MP&L Analyst in order to clarify expectations regarding the use of DDL.

Calculation

$$\frac{\text{'Number of DDL Shortages NOT ANSWERED on JBBA' * 100}}{\text{'Total Number of DDL Shortages'}}$$

Example:

$$\frac{1 * 100}{50} = 2.00 \%$$

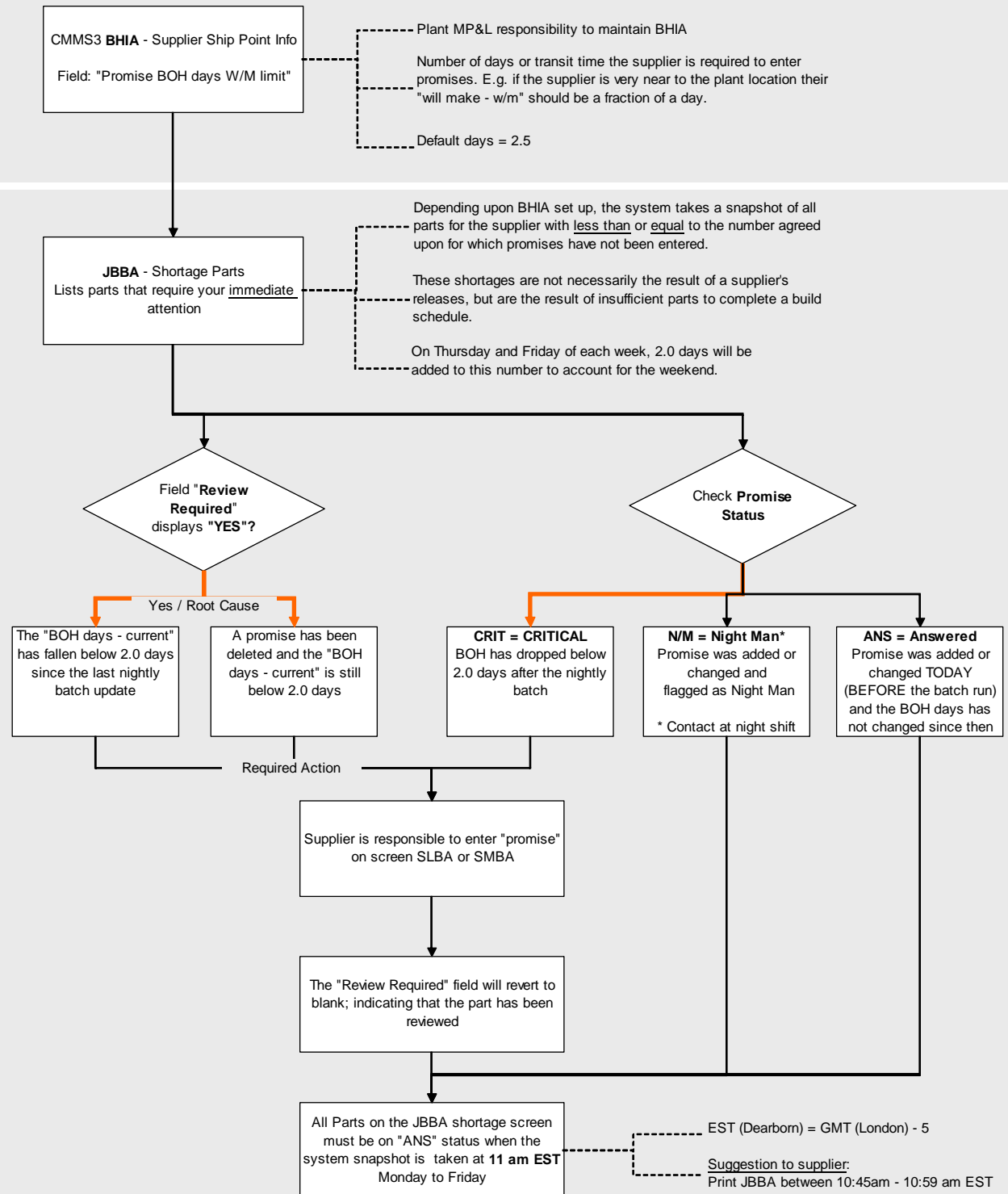
$$100 - 2.00 \% = \mathbf{98.00 \%}$$

Check Matrix: ➔ 98.0 - 97.1 ➔ = **2 Points Lost**

DDL Shortage Matrix	
PERCENT	POINTS LOST
100.0 - 99.1	0
99.0 - 98.1	1
98.0 - 97.1	2
97.0 - 96.1	3
96.0 - 95.1	4
95.0 - and below	5

Process Flowchart - Unanswered DDL Shortage

Shortages are parts that require a response by the supplier to ensure production can continue in the plant



2.2 Shipping Performance

- A supplier can only lose a maximum of 75 points in this category
- Deductions against the Shipping Performance category (75 points) consist of:

Category II - Shipping Performance	Possible deduction (75 points max)
a) Up-to-Schedule Shipping	35 points (max)
b) Record Maintenance - Cum Disagree	20 points (max)
c) Other Supplier Performance - Shipping Discrepancy	10 points (max)
d) Unconfirmed packaging	10 points (max)
e) Production Loss Reports - Supplier caused off-line/ Production loss/ Build constraint (plant issued)	20 points for every instance
f) Problem Reports (plant issued)	5 points for every instance

Calculation - Exception:

The calculation does not apply if up-to-schedule instances were identified but no parts* were received in the plants within the examined period.

This occurrence will lead to a 11 points deduction within the categorie ‘up-to-schedule’ in all cases.

* ‘Total Electronic Part Receipts’ + ‘Total Manual Part Receipts’ on APAA = 0



2.2.1. Up-to-Schedule Shipping

Calculation:

$$\frac{\Sigma \text{'Undershipment' instances on CMIA} * 100}{\text{'Total Electronic Part Receipts' + 'Total Manual Part Receipts' on APAA}}$$

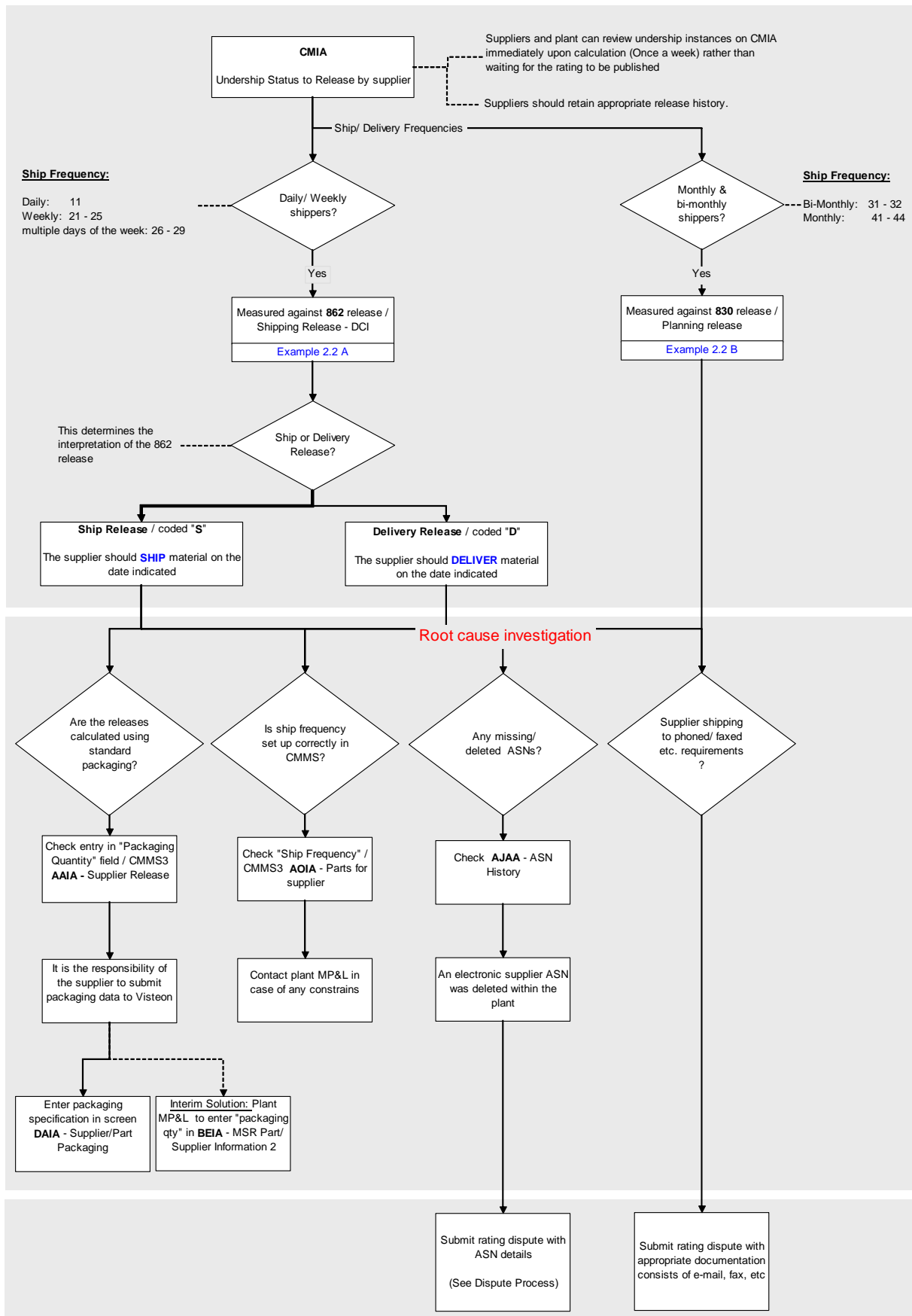
Example:

$$\frac{60 * 100}{500} = 12.00 \%$$

$$100 - 12.00 \% = 88.00 \%$$

$$\text{Check Matrix: } \rightarrow 88.4 - 88.0 \rightarrow = 24 \text{ Points Lost}$$

Up-to-Schedule Matrix			
PERCENT	POINTS LOST	PERCENT	POINTS LOST
100	0	91.4 - 91.0	18
99.9 - 99.5	1	90.9 - 90.5	19
99.4 - 99.0	2	90.4 - 90.0	20
98.9 - 98.5	3	89.9 - 89.5	21
98.4 - 98.0	4	89.4 - 89.0	22
97.9 - 97.5	5	88.9 - 88.5	23
97.4 - 97.0	6	88.4 - 88.0	24
96.9 - 96.5	7	87.9 - 87.5	25
96.4 - 96.0	8	87.4 - 87.0	26
95.9 - 95.5	9	86.9 - 86.5	27
95.4 - 95.0	10	86.4 - 86.0	28
94.9 - 94.5	11	85.9 - 85.5	29
94.4 - 94.0	12	85.4 - 85.0	30
93.9 - 93.5	13	84.9 - 84.5	31
93.4 - 93.0	14	84.4 - 84.0	32
92.9 - 92.5	15	83.9 - 83.5	33
92.4 - 92.0	16	83.4 - 83.0	34
91.9 - 91.5	17	82 and below	35



Up-to-schedule Shipping Calculation

- Suppliers should read CMMS3 CMIA screen help to ensure a detailed understanding of how behind schedule instances are calculated!

Example 1:	Daily shipments, <u>weekly</u> shipments and multiple deliveries per week are measured for the 862 (Shipping release) requirements.
Example 2:	<u>Semi-monthly</u> and <u>monthly</u> shipments are measured for the 830 (Planning release) requirements

2.2 A DDL Example 1: Daily or weekly shipments

- Daily / weekly shipments and multiple deliveries per week.
- In consideration of release fluctuations, **three** 862 releases are reviewed in each behind schedule calculation.

CMMSCMIA		UNDERSHIP STATUS TO RELEASE BY SUPPLIER		30/07/03 13:29:02	
==>				PLT 0098A 4A__	
SUPP: XXXXX ABC LTD		FROM DT: 29/07/03 TO DT: 29/07/03			
F/U ANALYST: F50 Or GRP F/U ANALYST: ____		Or RLSE ANALYST: ____			
A		Rlse		Cum	Cum Rcpts Undership
C PART NUMBER	PLANT	Used	Rqmts	+In Trans	Quantity
-----	-----	-----	-----	-----	-----
YC1W- 4018-AA	0098A	678-42	54159	50254	3905
Release used for third comparison					
Receipts + in-transit (RIT) as displayed on 'Run Date' Release					
Calculation date = Run date					
F1=Help F2=Menu F4=S		NO MORE RECORDS AVAILA		N#ML7I	

FYI:

Release 679-2 1 = Monday / 28-07-03	Release 679-2 3 = Wednesday
Release 679-2 2 = Tuesday / 29-07-03	Release 679-2 4 = Thursday etc.

1. Comparison:

- Use the 862 / shipping release of the run date.
- Compare the current day *cum requirements* to the *receipts plus in-transit* (RIT). **IF** the RIT is lower, proceed to the second comparison.
- If cum required > RIT then go to second comparison

CMMSAAIA		SUPPLIER RELEASE - 1		30/07/03 13:37:35	
==>				PLT 0098A 4A	
PART:	ABC1-	4018-AA	SUPP: XXXXX	830/862 (P/S):	S
PROG START DATE:	28/07/03	PROG NO. 679-22	Send (F,R):	Process Status:	S
Date	TW % Adj	Quantity	Cum Pend Amnd:	Amnd Type:	Strik Prot:
-----		-----	862 Code: D	Rel Type: A	Final Rlse:
PRIOR		53500	Issue Dte: 29/07/03	Pct of B	100
290703		3246	53500	Part Desc: FLANGE RR AX HSG	
300703		0	53500	Supplier : XXXX	
310703		192	53692	Ship/Del : S Ship Freq: 11	P
010803		480	54172	Trans Day: 5.0	Pack Qty:
020803		0	54172	Trans Src:	Sat/Sun Move: N / N
030803		0	54172	Supp Ptrn:	Carr Ptrn :
Cum required		480	54652	Last ASN Num: 00000028969	Last Date
		480	55132	Last Quantity:	992 20/07/03
		288	55420	Cum Rec + IT :	50254 Discrep: N
070803		0	55420	Rel Anal: F50 F/U Anal: F50	Grp F/U:
080803		0	55420	Rel Anl Name : WILLMS WOLFGANG	1802
090803		0	55420	Rel Anl Phone: 49-2421-226601	
100803		0	55420	Buyer Name : R BERES	
110803		0	55420	Ship To GSDB :	Bill To GSDB : 0008A
F2=ASIA F4=ABIA F5=ADIA F6=ACIA F9=AIIA F10=AEIA F11=AHIA F13=AMIA					RIT

2. Comparison

- Use the 862 release **one day PRIOR** the run date, for the (ship date) *cum requirements* one day before the run date. **IF** the RIT is lower, proceed to the third comparison.

CMMSAAIA		SUPPLIER RELEASE - 1		30/07/03 13:38:18	
==>				PLT 0098A 4A	
PART:	ABC1-	4018-AA	SUPP: XXXXX	830/862 (P/S):	S
PROG START DATE:	28/07/03	PROG NO. 679-21	Send (F,R):	Process Status:	H
Date	TW % Adj	Quantity	Cum Pend Amnd:	Amnd Type:	Strik Prot:
-----		-----	862 Code: D	Rel Type: A	Fi
PRIOR		53500	Issue Dte: 28/07/03	Pct of B	
280703		3246	53500	Part Desc: FLANGE RR AX HSG	
290703		0	53500	Supplier : XXXXX	
300703		0	53500	Ship/Del : S Ship Freq: 11	P
310703		192	53692	Trans Day: 5.0	Pack Qty:
010803		480	54172	Trans Src:	Sat/Sun Move: N / N
020803		0	54172	Supp Ptrn:	Carr Ptrn :
030803		0	54172	Last ASN Num: 00000028969	Last Date
040803		480	54652	Last Quantity:	992 20/07/03
050803		480	55132	Cum Rec + IT :	50254 Discrep: N
060803		288	55420	Rel Anal: F50 F/U Anal: F50	Grp F/U:
070803		0	55420	Rel Anl Name : WILLMS WOLFGANG	1802
080803		0	55420	Rel Anl Phone: 49-2421-226601	

3. Comparison

- Use release number as indicated in Report Card / CMMS CMIA
- Use the ship date cum requirements one day before the run date (same ship date as the second comparison). Compare this quantity to RIT.
- If RIT is lower the supplier is considered behind schedule.
- **Performing the calculation in this manner gives the daily ship supplier one week to react to an increase in requirements.**

CMMSAAIA		SUPPLIER RELEASE - 1		30/07/03 13:37:20	
==>				PLT 0098A 4A	
PART:	ABC1-	4018-AA	SUPP:	XXXXX	830/862 (P/S): S
PROG START DATE:	14/07/03	PROG NO. 678-42	Send (F,R):		Process Status: S
Date	TW % Adj	Quantity	Cum Pend Amnd:	Amnd Type:	Strike Prot:
-----	-----	-----	862	Code: D	Rel Type: A
PRIOR		52870	Issue Dte:	15/07/03	Pct c
150703	6986	53366	Part Desc:	FLANGE RR AX HS	
160703	496	53862	Supplier :	XXXXX	
170703	297	54159	Ship/Del :	S Ship Freq: 1	
180703	0	54159	Trans Day:	5.0	Pack Qty: 0
190703	0	54159	Trans Src:		Sat/Sun Move: N / N
200703	0	54159	Supp Ptrn:		Carr Ptrn :
210703	0	54159	Last ASN Num:	00000028779	Last Date
220703	0	54159	Last Quantity:	534	08/07/03
230703	0	54159	Cum Rec + IT :	46380	Discrep: N
240703	0	54159	Rel Anal:	F50 F/U Anal: F50	Grp F/U:
250703	0	54159	Rel Anl Name :	WILLMS WOLFGANG	1802
260703	0	54159	Rel Anl Phone:	49-2421-226601	
270703	0	54159	Buyer Name :	R BERES	
280703	0	54159	Ship To GSDB :		Bill To GSDB : 0098A
F2=ASIA F4=ABIA F5=ADIA F6=ACIA F9=AIIA F10=AEIA F11=AHIA F13=AMIA					
F14=AJIA F15=SUBA F16=APIA F17=AOIA F18=CPIA F19=ACSA					
INQUIRY SUCCESSFUL - NOTE: DATA IS FROZEN AT TIME RELEASE IS GENERATED N#ML7I					

Cum required ONE
DAY before the run
date

Release No. as
indicated in CMIA /
Report Card details

2.2 B DDL Example 2: Semi-monthly & monthly ship/ delivery parts

- Semi-monthly and monthly ship/ delivery parts is measured for the 830 (Planning release) requirements.
- Calculation date: Saturday

CMMSCMIA		UNDERSHIP STATUS TO RELEASE BY SUPPLIER			11/08/03 09:18:22	
==>					PLT 6652A CF__	
SUPP: ABCAA		FROM DT: 09/08/03 TO DT: 09/08/03				
F/U ANALYST: ____		Or GRP F/U ANALYST: ____			Or RLSE ANALYST: ____	
A			Rlse	Cum	Cum Rcpts	Undership
C	PART NUMBER	PLANT	Used	Rqmts	+In Trans	Quantity

	95VW- 18K383-AA	6652A	679-3	21300	20600	700

Receipts + in-transit (RIT) as displayed on 'Run Date' Release

Calculation date = Run date

F1=Help F2=Menu F4=Ship Status by ANALYST
NO MORE RECORDS AVAILABLE

N#ML7I

- On Saturday, the calculation takes the lowest cum required **of the last three 830 sent** releases, calculates whether or not an increase larger than 15% occurred and compares to RIT (receipts plus in-transit which includes consignment).
- Increases less than 15% within one week are the responsibility of the supplier. If the supplier ships less than 15% of an increased requirement, the supplier is considered behind schedule.

Release 1

- Release number as indicated in Report Card / CMMS CMIA

CMMSAAIA	SUPPLIER RELEASE - 1	11/08/03 09:17:42
==>		PLT 6652A CF__
PART: 95VW- 18K383-AA	SUPP: ABCAA	830/862 (P/S): P
PROG START DATE: 04/08/03	PROG NO. 679-3	Send (F,R): Process Status: S
Date TW % Adj	Quantity	Cum Pend Amnd: Amnd Type: Strik Prot:
-----	-----	862 Code: D Rel Type: A Final Rlse:
PRIOR		21205 Issue Dte: 05/0
040803	700	21300 Part Desc: XXXX
110803	0	21300 Supplier: ABCA
180803	2200	23500 Ship/Del: S Sh
250803	0	23500 Trans Day: 0.2
010903	2200	25700 Trans Src: Sat/Sun Move: N / N
080903	0	25700 Supp Ptrn: Carr Ptrn:
150903	2500	28200 Last ASN Num: 0000090993 Last Date
220903	0	28200 Last Quantity: 900 16/07/03
290903	2000	30200 Cum Rec + IT: 20600 Discrep: N
061003	0	30200 Rel Anal: RF2 F/U Anal: RF2 Grp F/U:
131003	2600	32800 Rel Anl Name: LEBLANC CATHY
031103	4100	36900 Rel Anl Phone: 0033324595854
011203	3600	40500 Buyer Name: O KRMASKOVA
050104		Bill To GSDB: 6652A
F2=ASIA F4=ABIA		F11=AHIA F13=AMIA
F14=AJIA F15=SUBA		ACSA
INQUIRY SUCCESSFUL		ASE IS GENERATED N#ML7I

Compare cum required of the last three 830 releases and take lowest cum required

Receipts + in-transit (RIT) from Release No. as indicated in CMIA/ Report Card Details

Release 2

CMMSAAIA	SUPPLIER RELEASE - 1	11/08/03 09:17:54
==>		PLT 6652A CF__
PART: 95VW- 18K383-AA	SUPP: ABCAA	830/862 (P/S): P
PROG START DATE: 28/07/03	PROG NO. 679-2	Send (F,R): Process Status: S
Date TW % Adj	Quantity	Cum Pend Amnd: Amnd Type: Strik Prot:
-----	-----	862 Code: D Rel Type: A Final Rlse:
PRIOR		20419 Issue Dte: 29/07/03 Pct of Business: 100
280703	0	20500 Part Desc: XXX
040803	700	21300 Supplier: XXX
110803	0	21300 Ship/Del: S
180803	2100	23400 Trans Day: 0
250803	0	23400 Trans Src:
010903	2200	25600 Supp Ptrn:
080903	0	25600 Last ASN Num
150903	2500	28100 Last Quantity
220903	0	28100 Cum Rec + IT: 20600 Discrep: N
290903	2000	30100 Rel Anal: RF2 F/U Anal: RF2 Grp F/U:
061003	2600	32700 Rel Anl Name: LEBLANC CATHY
031103	4100	36800 Rel Anl Phone: 0033324595854
011203	3400	40200 Buyer Name: O KRMASKOVA
050104	3314	43514 Ship To GSDB: Bill To GSDB: 6652A
F2=ASIA F4=ABIA F5=ADIA F6=ACIA F9=AIIA F10=AEIA F11=AHIA F13=AMIA		
F14=AJIA F15=SUBA F16=APIA F17=AOIA F18=CPA F19=ACSA		
INQUIRY SUCCESSFUL - NOTE: DATA IS FROZEN AT TIME RELEASE IS GENERATED N#ML7I		

Compare cum required of the last three 830 releases and take lowest cum required

Release 3

CMMSAAIA		SUPPLIER RELEASE - 1		11/08/03 09:18:01	
==>				PLT 6652A CF__	
PART:	95VW-	18K383-AA	SUPP:	ABCAA	830/862 (P/S): P
PROG START DATE:	21/07/03	PROG NO. 679-1	Send (F,R):		Process Status: S
Date	TW % Adj	Quantity	Cum Pend Amnd:	Amnd Type:	Strik Prot:
-----	- - -	-----	862	Code: D	Rel Type: A Final Rlse:
PRIOR		20419	Issue Dte:		
210703		0	20500	Part Desc:	
280703		0	20500	Supplier :	
040803		700	21300	Ship/Del :	Compare cum required of the last three 830 releases and take lowest cum required
110803		0	21300	Trans Day:	
180803		2200	23500	Trans Src:	
250803		0	23500	Supp Ptrn:	
010903		2200	25700	Last ASN Num:	
080903		0	25700	Last Quantity:	
150903		2500	28200	Cum Rec + IT :	20600 Discrep: N
220903		0	28200	Rel Anal: RF2	F/U Anal: RF2 Grp F/U:
290903		4600	32800	Rel Anl Name :	LEBLANC CATHY
031103		4100	36900	Rel Anl Phone :	0033324595854
011203		3800	40700	Buyer Name :	O KRMASKOVA
050104		3415	44115	Ship To GSDB :	Bill To GSDB : 6652A
F2=ASIA F4=ABIA F5=ADIA F6=ACIA F9=AIIA F10=AEIA F11=AHIA F13=AMIA					
F14=AJIA F15=SUBA F16=APIA F17=AOIA F18=CPIA F19=ACSA					
INQUIRY SUCCESSFUL - NOTE: DATA IS FROZEN AT TIME RELEASE IS GENERATED N#ML7I					

2.2.2. Record Maintenance - Cum Disagree

- Supplier maintains 100% cum ship quantity agreements - Supplier reconciles cum quantity disagreements in a timely manner.

Suppliers to Europe:

Suppliers are expected to use the DDL system in order to monitor ASN Performance and to clarify cum disagrees. In most European plants the 'DDL capable' flag is not set (DDL screen: BHIA/ Supplier Ship Point Information).

If a plant has not set a supplier as 'DDL capable' the supplier receives full points for DDL categories however, plant MP&L uses Problem Reports to record supplier failure to solve or respond to cum disagrees. Each Problem Report will lead to a 5 point deduction from your Delivery Rating.

Please check your 'DDL capable' setting within your DDL 'Supplier Ship Point Information' to determine if you are flagged as DDL supplier. In case of doubt please consult your plant MP&L Analyst in order to clarify expectations regarding the use of DDL.

Calculation:

$$\frac{\Sigma \text{ Number of Instances of 'Parts in Cum Disagree' Status} * 100}{\text{'Total Electronic Part Receipts' + 'Total Manual Part Receipts' on APAA}}$$

Example:

$$\frac{5 * 100}{500} = 1.00 \%$$

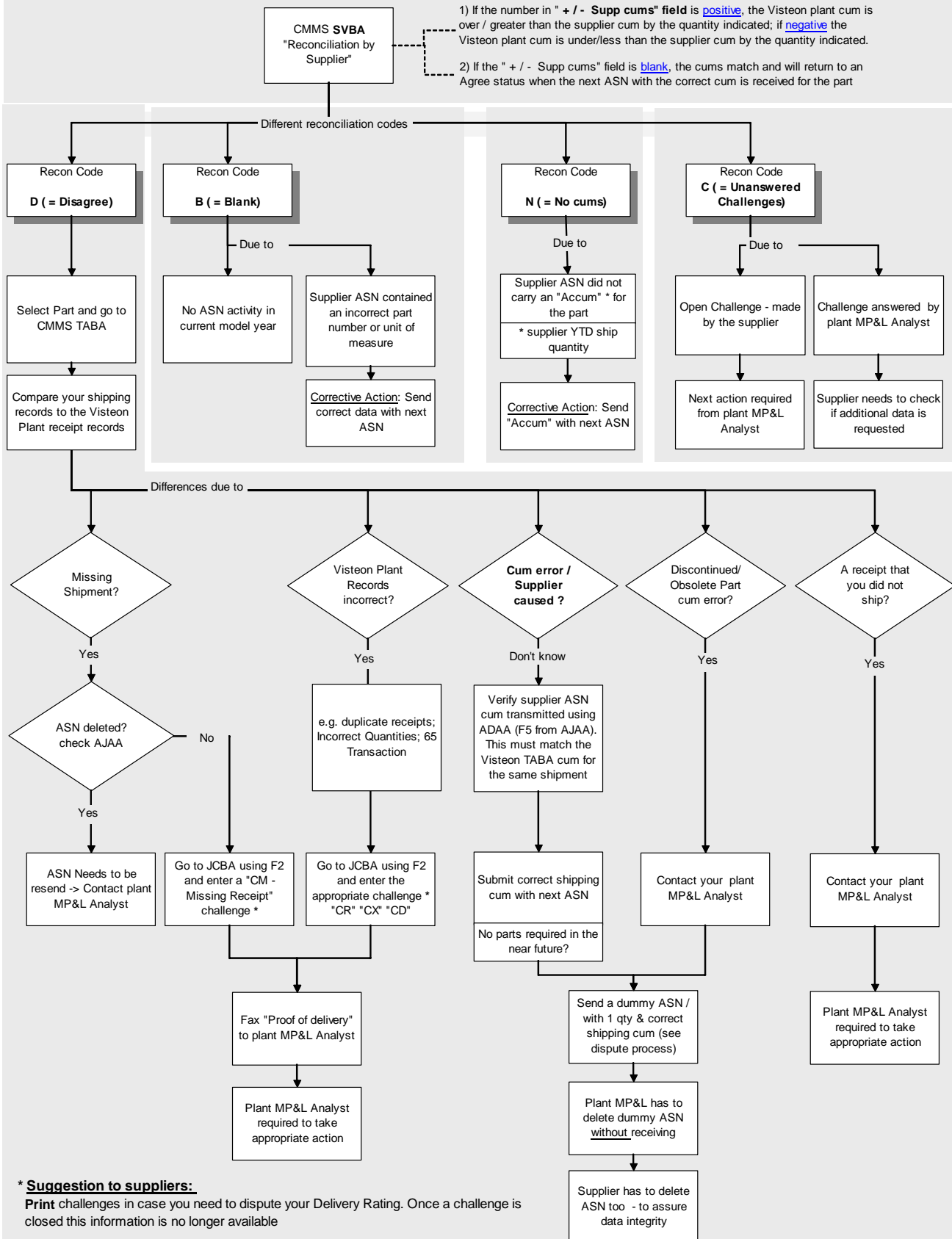
$$100 - 1.00 \% = 99.00 \%$$

$$\text{Check Matrix: } \rightarrow 99.4 - 99.0 \rightarrow = 2 \text{ Points Lost}$$

Cum Disagree Matrix			
PERCENT	POINTS LOST	PERCENT	POINTS LOST
100	0	94.9 - 94.5	11
99.9 - 99.5	1	94.4 - 94.0	12
99.4 - 99.0	2	93.9 - 93.5	13
98.9 - 98.5	3	93.4 - 93.0	14
98.4 - 98.0	4	92.9 - 92.5	15
97.9 - 97.5	5	92.4 - 92.0	16
97.4 - 97.0	6	91.9 - 91.5	17
96.9 - 96.5	7	91.4 - 91.0	18
96.4 - 96.0	8	90.9 - 90.5	19
95.0 - 95.5	9	Below 90.4	20
95.4 - 95.0	10		

Process Flowchart - Cum Disagree

Cum disagrees need to be challenged within 24 hours - Reconcile cums daily !



2.2.3. Other Supplier Performance - Shipping Discrepancy

- Supplier has no instances of shipping discrepancies
- Supplier conforms to customer transportation routings and guidelines (covered by problem reports)

Calculation:

$$\frac{\Sigma \text{ Shipping Discrepancies Instances (65 Transactions) on TABA} * 100}{\text{'Total Electronic Part Receipts' + 'Total Manual Part Receipts' on APAA}}$$

Example:

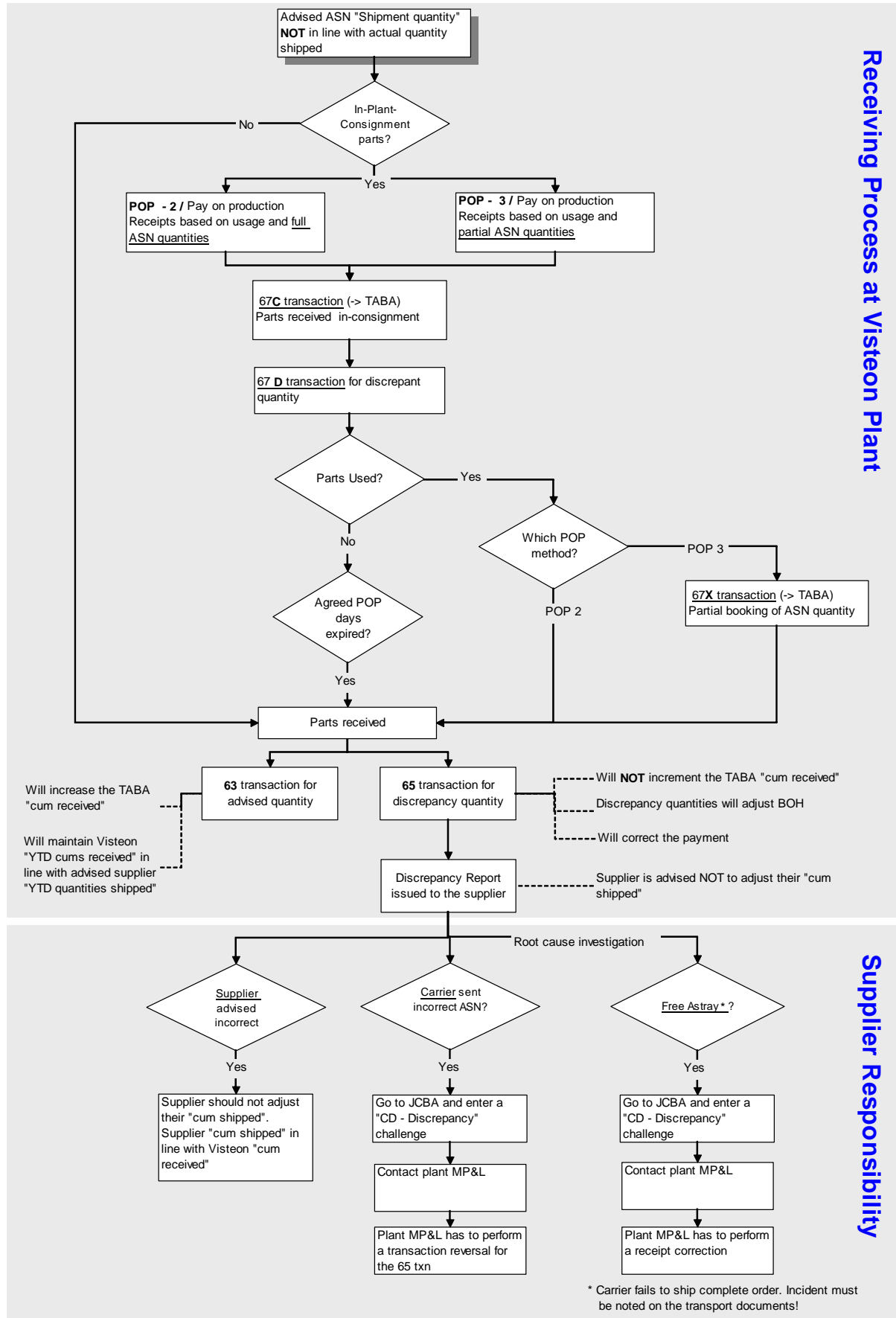
$$\frac{2 * 100}{500} = 0.4 \%$$


$$100 - 0.4 \% = \mathbf{99.6 \%}$$

$$\text{Check Matrix: } \rightarrow 99.9 - 99.0 \rightarrow = \mathbf{1 \text{ Points Lost}}$$

Shipping Discrepancies	
PERCENT	POINTS LOST
100	0
99.9 - 99.0	1
98.9 - 98.0	2
97.9 - 97.0	3
96.9 - 96.0	4
95.9 - 95.0	5
94.9 - 94.0	6
93.9 - 93.0	7
92.9 - 92.0	8
91.9 - 91.0	9
90.9 and below	10

Process Flowchart - Shipping Discrepancy



2.2.4. Unconfirmed Packaging


Under construction

- This section is currently under construction and Problem Reports will be used in order to record supplier packaging issues. Each Problem Report will lead to a 5-point deduction in your Delivery Rating.
- Supplier maintains 100% accurate and confirmed packaging data for all parts
- All stock is labeled to customer specifications and standards

Calculation:

$$\frac{\Sigma \text{ Number of Parts with } \textit{Confirmed Packaging} * 100}{\text{Packaging Review Count}}$$

Example:

2 Parts with unconfirmed packaging
35 Parts total (confirmed & unconfirmed)

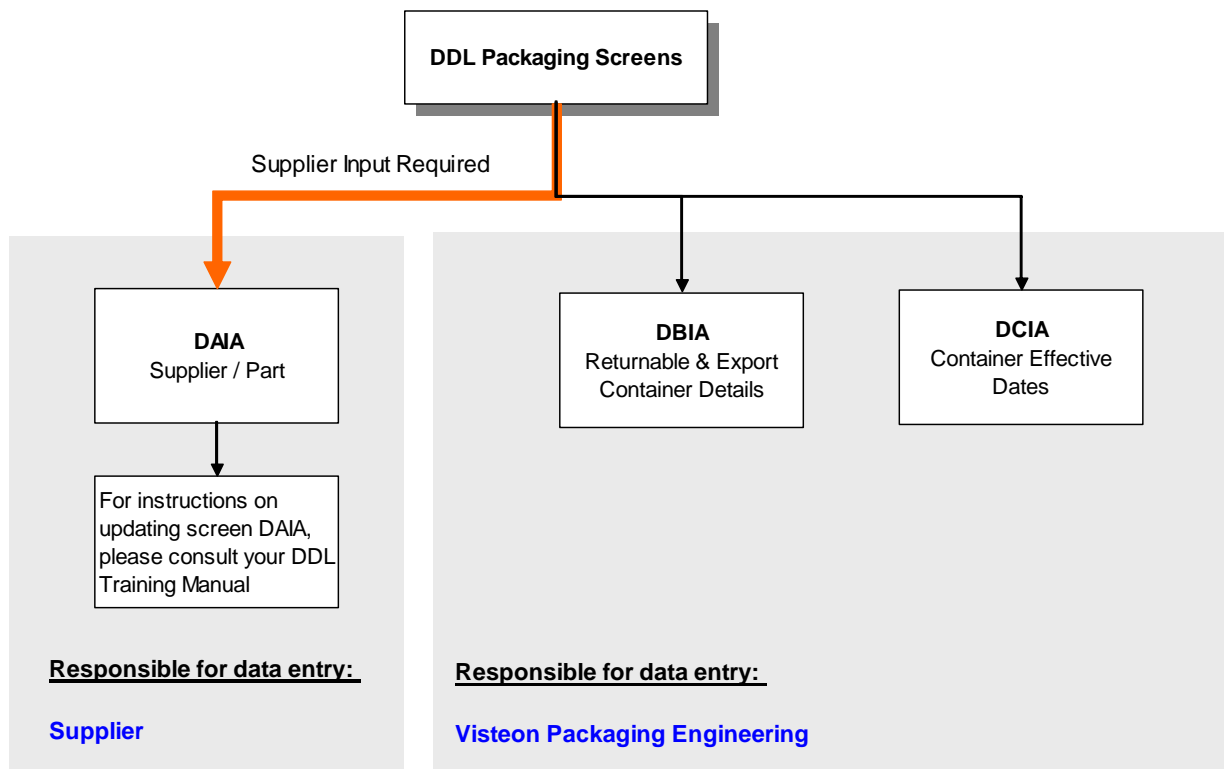
$$\frac{(35 - 2) * 100}{35} = \mathbf{94.28 \%}$$

Check Matrix ➔ 94.9 - 94.0 ➔ = **6 Points Lost**

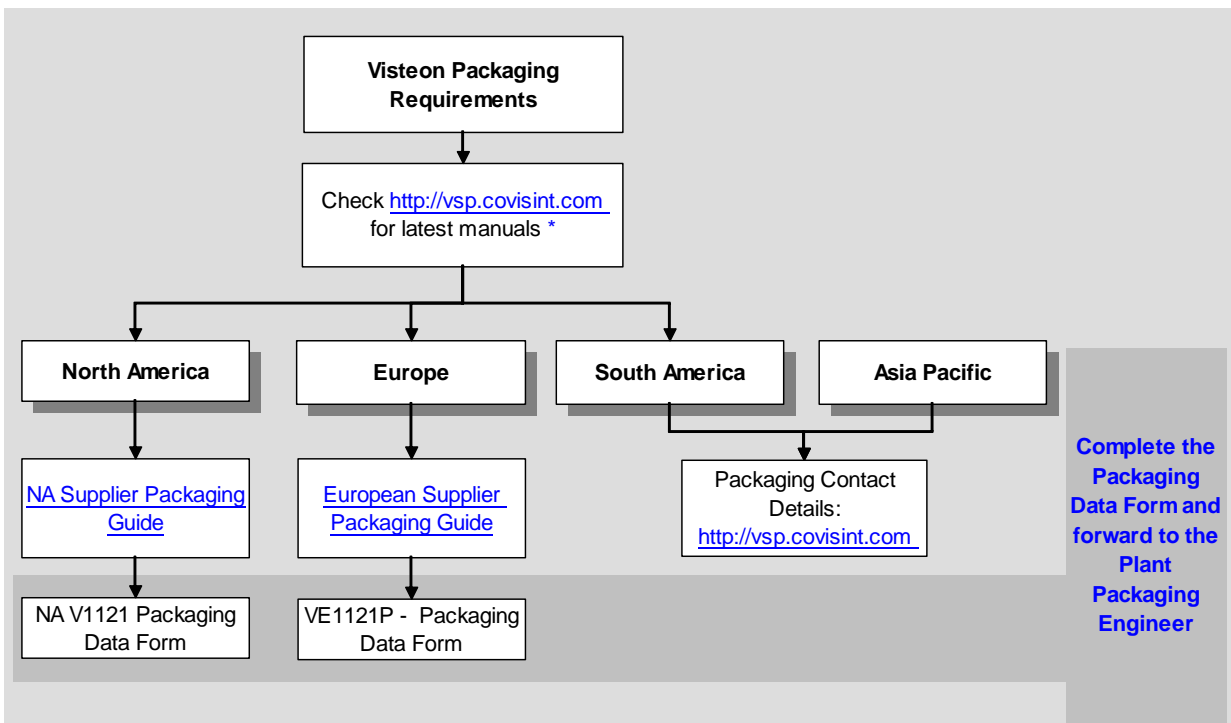
Packaging Compliance	
PERCENT	POINTS LOST
100	0
99.9 - 99.0	1
98.9 - 98.0	2
97.9 - 97.0	3
96.9 - 96.0	4
95.9 - 95.0	5
94.9 - 94.0	6
93.9 - 93.0	7
92.9 - 92.0	8
91.9 - 91.0	9
90.9 and below	10

- Each part number with a cum receipt across all plants equal or greater 1000 is evaluated for packaging performance.
- Acceptable confirmed packaging codes are C, R, L, or K
- Packaging data updated in DAIA is used by the CMMS3 Material Release calculation to increment net requirements in packaging quantities.

Process Flowchart - Unconfirmed Packaging



Additional information about the Visteon Packaging Requirements

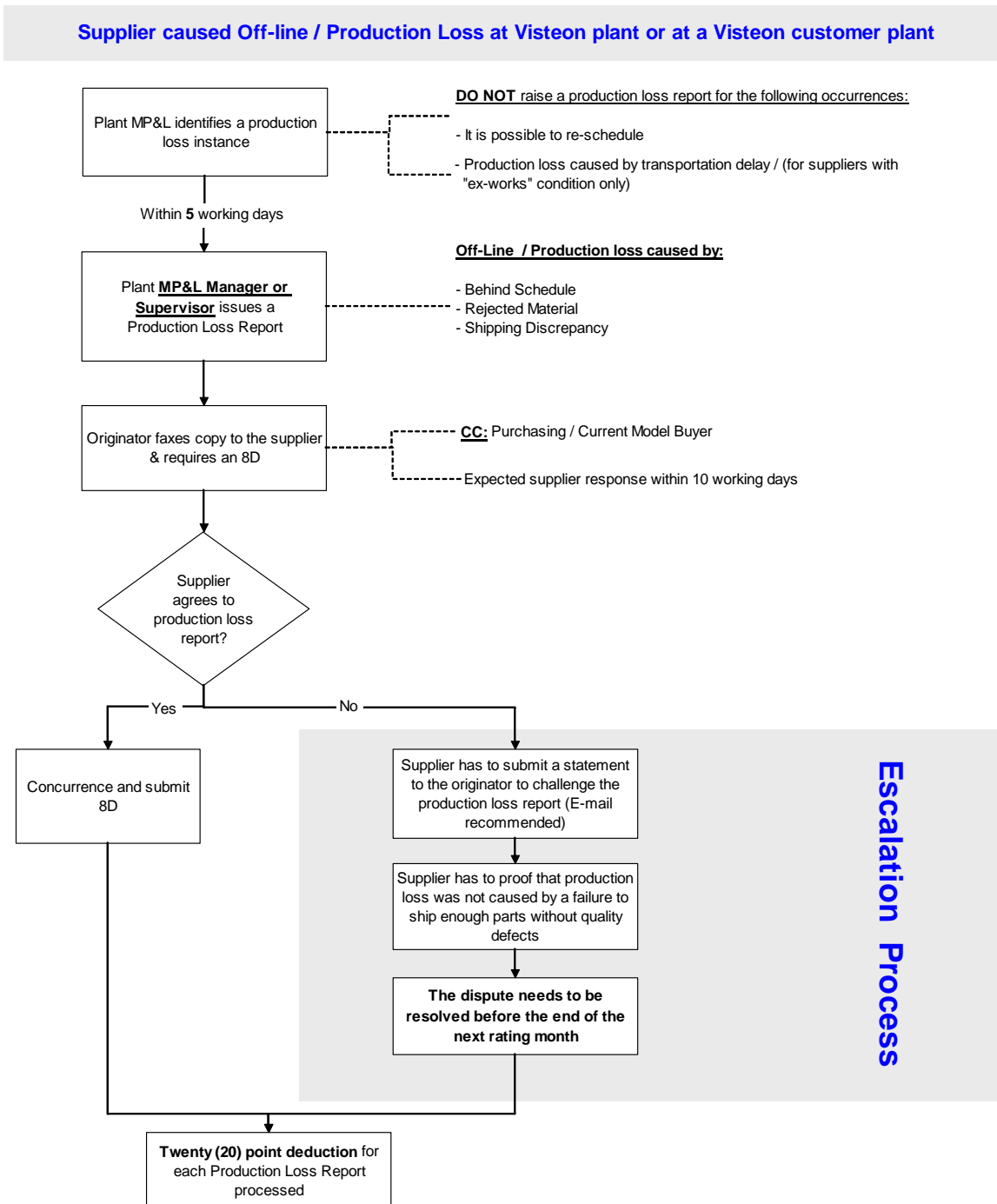


* Supplier Manual (VSP) / link Supply Chain

2.2.5. Production Loss Report

- Supplier caused off-line and/ or Production Loss at a Visteon plant or at a Visteon customer plant
- Expected supplier response within 10 working days (8D)
- Each Production Loss Report equals a 20-point deduction.

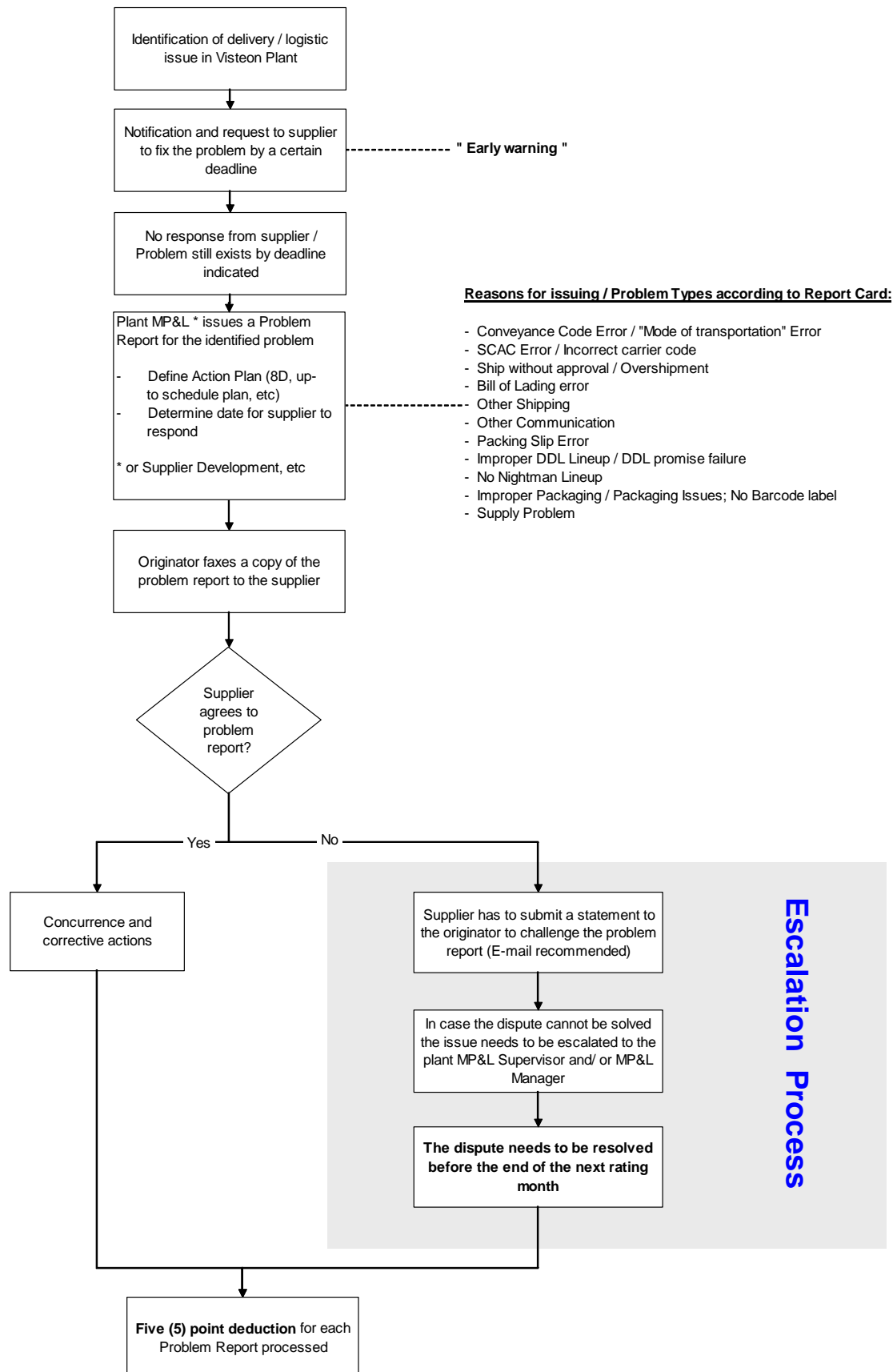
Process Flowchart - Production Loss Report



2.3 Problem Reports

- Problem Reports can be issued in each category 'Supplier Communication' as well as 'Shipping Performance' for a delivery or logistic issue.
- Problem reports are send via fax to the supplier.
- Suppliers are requested to reply to the problem report until the deadline indicated on the report.
- Each Problem Report equals a 5-point deduction.

Process Flowchart - Problem Reports



3. Appendix

3.1 Delivery Rating Calculations

On the first page of the Report Card 'Supplier Site Summary' you will find the

1. **Delivery Rating** per month for each division,
2. the '**Overall DR Trend**',
3. the '**Delivery Status**' and the
4. link to the '**6 months weighted average trend line table**'

Delivery Status													
Non Preferred / Yellow	Immature												
Monthly Delivery Rating	Sep 2004	Oct 2004	Nov 2004	Dec 2004	Jan 2005	Feb 2005	Mar 2005	Apr 2005	May 2005	Jun 2005	Jul 2005	Aug 2005	Sep 2005
EMCLM						62	94	89	100	100	98		46
EMELE						100	83	66	97	63	100		45
EMG1	96	99	97	95	100								
EMG2	90	54	90	100	100								
EMG3	82	78	100	100	100								
SA	100	65		80	65	89	45	45	100		100		89
Overall DR Trend*	65	65	65	81	80	74	62	67	60	71	71	82	85
*Six months weighted rolling average Delivery Rating							Show 6 month Weighted Average Trend Line Table						

1. Delivery Rating per month

2.

4.

Example: Calculation of the '6 months weighted average':

Month	Sep	Oct	Nov	Dec	Jan	Feb	Mar	
Delivery Rating	0	65	80	65	89	45	45	
	x	x	x	x	x	x		
Multiply by weight factor	1	2	3	4	5	6		
	=	=	=	=	=	=		
Weighted Rating	0	130	240	260	445	270	1345	Sum
Weight factor	0	2	3	4	5	6	20	Sum
Six months Weighted Average:							67.3	

Mature Data (Sep to Feb)

Current Month Rating (Mar)

Immature month (Mar)

If a month does not contain a rating it will not be included in the calculation

The weighted average does not include the current month rating

- The last 6 mature months are weighted from 1 for the oldest month thru 6 for the most recent mature month.
- Ratings in each month are multiplied by the weight according to the month, and then the total is divided by the sum of the weights for each month which had a rating.
- Months with no rating will be excluded from the calculation.

3.1.1. Overall DR Trend

The Overall Delivery Rating Trend:

**NEW: Weighted
Average Trend Table**

- Is the LOWEST of the 'divisional trend values'
- The 'divisional trend values' are found by clicking on the link 'Show 6 month weighted average trend line table'

EMG3	82	78	100	100	100							
SA	100	65		80	65	89	45	45	100		100	89
Overall DR Trend*	65	65	65	81	80	74	62	67	68	71	71	82
*Six months weighted rolling average Delivery Rating												
Show 6 month Weighted Average Trend Line Table												

Delivery Status													
Non Preferred / Yellow													
Immature													
Monthly Delivery Rating	Sep 2004	Oct 2004	Nov 2004	Dec 2004	Jan 2005	Feb 2005	Mar 2005	Apr 2005	May 2005	Jun 2005	Jul 2005	Aug 2005	Sep 2005
EMCLM						62	94	89	100	100	98	61	46
EMELE						100	83	66	97	63	100	100	45
EMG1	96	99	9	100	100								
EMG2	90	54											
EMG3	82	78											
SA	100	65		80	65	89	45	45	100		100		89
6 Month Weighted Average	Sep 2004	Oct 2004	Nov 2004	Dec 2004	Jan 2005	Feb 2005	Mar 2005	Apr 2005	May 2005	Jun 2005	Jul 2005	Aug 2005	Sep 2005
EMCLM							62	79	83	89	93	95	87
EMELE							100	91	81	86	79	84	88
EMG1	91	92	94	95	95	97	98	98	98				
EMG2	100	97	84	84	87	91	91	93	98				
EMG3	81	83	84	84	91	94	96	98	100				
SA	79	87	81	81	80	74	78	67	60	71	71	82	85
Overall DR Trend*	65	65	65	81	80	74	62	67	60	71	71	82	85
*Six months weighted rolling average Delivery Rating													
Hide 6 month Weighted Average Trend Line Table													

The 6 months weighted average will be calculated when the following criteria applies:

- Divisional trend line starts from the month after the initial delivery rating
- Divisional trend line stops after 3 months without a monthly delivery rating
- if a further delivery rating occurs within 5 months after the last rating, the trend line will be continued (trend line to be calculated for gaps up to 5 months)
- if the break in the monthly delivery rating is 6 months or greater, the trend line re-starts (not continuous)

Report Card Delivery Status

The Delivery Status is linked to the 'Overall DR Trend'.

DR Trend 90 or higher	=	Preferred / Green
DR Trend 80 -90	=	Non Preferred / Yellow
DR Trend 79 or below	=	Non Preferred / Red

3.2 Delivery Ratings Dispute Process

Delivery Rating disputes should be addressed to the MP&L Analyst in the plant where the instance/s occurred. Send your dispute within the dispute deadline (-> [Calendar](#)) and provide evidence for your request.

3.2.1. Process for Disputing Delivery Rating – Category 1

ASN Late Part Receipts

Root Cause Identification

- **Overview ASN Performance: CMMS3 APAA**
 - Identify 'Post Time > Ship Time' and/ or 'Manual Parts Receipts' Instances in CMMS3 APAA by plant (-> See [CMMS Plant List](#))
 - Go to CMMS3 AJAA and ADAA (F5 from AJAA) for ASN details.
- **Electronic Supplier ASN System is down**

Report issue - that electronic ASN's are not being processed (transmitted) - to the [Visteon Global IT Help Desk](#). Then submit the ASN through DDL - which is considered as manual ASN - and dispute Delivery Rating after publication with your IT ticket reference number.

Actions required	<ul style="list-style-type: none"> • Conventional EDI User (e.g. Darwin, ASNI-X12) should compare the identified instances with record of 997 functional acknowledgments. (Confirmation sent from Visteon SOLMIS back to your computer that ASN has been transmitted OK) • Dispute any instance(s) where the transmission of your ASN was confirmed from Solmis within 15 minutes after the shipment has been picked up. A copy of 997 functional acknowledgement must be submitted with your dispute. • Dispute any instance(s) of manual ASN where the transmission of your electronic ASN was confirmed by SOLMIS. Check either AJAA for deleted ASN and submit a screen copy with the dispute OR submit a copy of the 997 functional acknowledgement.
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ASN Inaccurate Part Receipts

Root Cause Identification	<ul style="list-style-type: none"> • Identify instances of 'Consolidator ASN – no supplier ASN' or 'Duplicate ASN' in CMMS AJAA. • Identify instances of 'Duplicate ASN' and/or 'Original Conveyance = I' (When the original ASN is in receiving process).
Actions required	<p>Conventional EDI User:</p> <ul style="list-style-type: none"> • Dispute any instance of carrier ASN ('Consolidator ASN – No supplier ASN') if the transmission of your electronic ASN was confirmed by Solmis. <p>Web-EDI Suppliers:</p> <ul style="list-style-type: none"> • Duplicate ASN: Must submit a copy of the ASN History with dispute. <p>Conventional EDI User:</p> <ul style="list-style-type: none"> • Must submit a copy of the transmission log.

DDL Non-Compliance

- A copy of screen 'JBBA' printed within the time frame of 10:45am - 10:59 am EST (= GMT /London -5) must be submitted along with your dispute.
- The only exceptions for none compliance with DDL promises will be for racks, kit parts, holidays, plant shutdown and system downtime. Just-in-time suppliers on DDL should verify with their plant follow up person that their 'promise' time is equal to their transit time.

3.2.2. Process for Disputing Delivery Rating – Category 2**Up-to-schedule shipping performance**

- The release (862 or 830) shown on the detail report for the part(s) must be submitted with your dispute.
- If you are shipping to any request other than a release (e-mail, fax requirements, etc.) you must include this in your documentation.

Record Maintenance

- DDL suppliers must challenge any accum received disagree that occurs regardless of error type within 24 hours. The exception to this would be Friday's and Saturday's in which additional time is added. Please submit a screen print of the Challenge screen JCBA on the day the challenge was entered.
- Suppliers with in-transit disagrees must delete existing ASN (in CMMS3 !) and replace the deleted ASN with a corrected ASN
- Non-DDL suppliers must submit a copy of the 862 release showing the cum agreement on the day following the date of shipment indicated on the Report Card detail.

Shipping Discrepancies - (65 transaction)

- A copy of screen TABA must be submitted along with a signed copy of the Packing Slip and the Bill of Lading (supplier are required to contact carrier to receive a copy of the Bill of Lading) indicated the parts were picked up by the carrier.

Unconfirmed Packaging

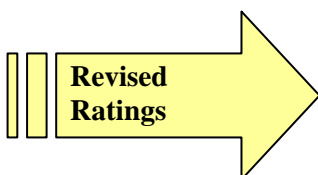
- Note: Suppliers must submit information on DAIA and contact receiving plant for DCIA approval to complete the process.
- Suppliers must submit a copy of screen DAIA and a signed copy of the [Packaging Data Form](#) along with the dispute.

Problem Report

- Problem Reports are not disputable with plant MP&L Analyst and must be escalated to MP&L Supervisor / or MP&L Manager.

Production Loss Report

- Problem Reports are not disputable with plant MP&L Analyst and must be escalated to MP&L Supervisor / or MP&L Manager according to the 'Production Loss Report – Process Flowchart'.



Revisions will not be visible until the new rating month

3.3.1. Visteon Supplier Portal (VSP)

The Visteon Supplier Portal is a Communication Gateway that provides Visteon Suppliers access to Visteon business tools e.g. systems, applications, manuals etc.


You must have a Covisint User ID and Password and have the Visteon Supplier Portal Service Package, to access this site.

To request access to the Visteon Supplier Portal, you must first register as a new portal user with Covisint by completing an online registration process, using the following URL:
<https://us.register.covisint.com/start.html>

Click on the following link to access the VSP directly -> <https://vsp.covisint.com>

Questions about the Visteon Supplier Portal should be directed to the Covisint Help Desk at <http://www.covisint.com/contact/>

3.3.2. Visteon CMMS3 Plant List


**Revised CMMS3
Plant List**

Division		Plant Code	Plant Name
Asia Pacific	ASPAC	F11RA	Thailand
		F11VA	India – VASI Chennai
		F11WA	India – VPCSI Nagar
		FI2BA	Philippines
Europe Mfg. Chassis / Powertrain	EMCPT	0098A	Dueren
		0120A	Swansea
		0133A	Wuelfrath
		0141A	Belfast
Europe Mfg. Climate	EMCLM	0114A	Basildon
		0374A	Autopal - Novy Jicin / Climate
		0374C	Autopal – Hluk
		6652A	Charleville
Europe Mfg. Electronics	EMELE	0185A	Cadiz
		0259A	Palmela
		0374D	Autopal - Novy Jicin / Lighting
		0374E	Autopal - Rychvald
		F11TA	Alba
Europe Mfg. Interior	EMINT	2602A	FF* Valencia
		6620A	Enfield
		BNJ0A	FF* Halewood
		C88RA	Berlin
NA Climate	NACLM	CC05A	Connersville
		CC0LA	CSM - Queretaro
		CC0PA	Halla Plant 1
		CC0PC	Halla Plant 2
		CM01A	Coclisa – El Paso W/H
NA Electronics	NAELE	EE07A	Markham
		EE0AA	Altec
		EE0FA	North Penn
NA Exterior	NAEXT	CJRQA	Carplastic - Airport
		PP05A	Carplastic - Apodaca
		PP0CA	VRAP - Hermosillo
NA Interior	NAINT	2559A	VRAP Chicago
		FD05A	Chesterfield
		PP0FA	Atlantic Automotive
		PP0FJ	Atlantic Auto Plant 2

NA Powertrain	NAPWT	2720A	VRAP – Chesapeake
		2721A	VRAP – Concordia
		EE06A	Bedford
South America	SA	EE05J	Arbor – Export

* Focused Factory

Please note that selected Visteon Plants, as of October 1st, 2005 have been transferred to a new company to be known as Automotive Components Holdings (ACH).

The performance of ACH Plants will not be tracked in Report Card and therefore the plants have been removed from the CMMS3 Plant list

3.3.3. Calendar of Events



New Publication Dates

Please consult the [Calendar](#) on the Report Card ‘Supplier Delivery Performance Website’ to check out delivery rating publication dates and supplier dispute deadlines.

- Click on the following link: <http://www.reportcard.visteonsupplier.com/> followed by
- Link ‘Visteon Report Card Main Screen’ followed by the
- Link ‘Visteon Supplier Delivery Performance’ followed by the
- Link ‘[Calendar](#)’

Example:

Rating Month Year	CMMS Data collection date*	Report Card Publication date	Supplier Dispute Deadline
November	Dec 03rd 05	Dec 06 th 05	Dec 17 th 05

* latest date to perform adjustments for the current month rating. The second working day of each month.

3.3.4. Visteon Global IT Help Desk**EDI – Trouble Shooting**

- If you are having problems using your EDI software you should contact the helpdesk of your software provider.
- Please call one of the numbers below if you discover transmission problems like:
 - You did not receive any Visteon data
 - Your attempts to send ASNs failed due to communication problems
 - You sent ASNs but they are not visible in CMMS3

EDI Trouble Shooting	<u>Contact Details</u>	<u>Phone</u>	<u>Remarks</u>
North America	Visteon Global IT Helpdesk	Toll Free: 866-899-5490 313-755-HELP (4357)	North America
		001-800-514-2471	Mexico
South America		000-815-7101-7530	Brazil
		0-800-666-0334	Argentina
Europe		Toll Free number: 008-009-478 36 66 and press: 0 - for German 1 - for English 2 - for French 3 - for Polish 4 - for Portuguese 5 - for Spanish 6 - for Hungarian 7 - for Czech # (pound key) - for Italian	
		0800 – 14 21 61	Czech Rep
		00800 – 491 13 17	Poland
South Africa		0800 – 99 56 53	South Africa

EDI Trouble Shooting	<u>Contact Details</u>	<u>Phone</u>	<u>Remarks</u>
Asia Pacific		800 00 39 21 10 80 06 50 02 60 000 80 06 50 12 46 005 31 65 01 91 18 00 16 51 04 13 00 79 86 51 72 04 008 01 65 16 57 00 18 00 65 64 55	Australia China India Japan Philippines South Korea Taiwan Thailand



IT will create a 'Ticket' for your problem. Please note that you might need the ticket number at a later point to dispute your Delivery Performance Rating.

If you have any other questions, please direct them to reportcd@visteon.com

November 2005